

Education and Cultural Affairs Subcommittee
Meeting with the Department of Education
Wednesday December 18, 2019

Table of Contents

Contents

Agenda	2
Meeting Minutes.....	4
Study Timeline.....	9
Department of Education - Agency Snapshot.....	11
Portions of the Agency’s program valuation report	15
Agency presentation - Division of Data Technology & Agency Operations; Division of Educator,, Community,and Federal Resources.....	63
Committee Contact Information and Upcoming Meetings	126

AGENDA

South Carolina House of Representatives



Legislative Oversight Committee

EDUCATION AND CULTURAL SUBCOMMITTEE

Chairman Joseph H. Jefferson, Jr.

The Honorable Neal A. Collins

The Honorable Patricia Moore "Pat" Henegan

The Honorable Tommy M. Stringer

Wednesday, December 18, 2019

10:30 a.m. in Blatt Room 110

Department of Education

Pursuant to Committee Rule 6.8, S.C. ETV shall be allowed access for internet streaming whenever technologically feasible.

AGENDA

- I. Approval of Minutes**
- II. Discussion of the Study of the Department of Education**
- III. Adjournment**

MEETING MINUTES

Chair Wm. Weston J. Newton

*First Vice-Chair:
Laurie Slade Funderburk*

Legislative Oversight Committee

*Micajah P. (Micah) Caskey, IV
Neal A. Collins
Patricia Moore (Pat) Henegan
William M. (Bill) Hixon
Jeffrey E. (Jeff) Johnson
Marvin R. Pendarvis
Tommy M. Stringer
Bill Taylor
Robert Q. Williams*



South Carolina House of Representatives

*Gary E. Clary
Chandra E. Dillard
Lee Hewitt
Joseph H. Jefferson, Jr.
Mandy Powers Norrell
Robert L. Ridgeway, III
Edward R. Tallon, Sr.
John Taliaferro (Jay) West, IV
Chris Wooten*

*Jennifer L. Dobson
Research Director*

*Cathy A. Greer
Administration Coordinator*

**Post Office Box 11867
Columbia, South Carolina 29211
Telephone: (803) 212-6810 • Fax: (803) 212-6811
Room 228 Blatt Building**

*Charles L. Appleby, IV
Legal Counsel*

*Lewis Carter
Auditor/Research Analyst*

*Kendra H. Wilkerson
Fiscal/Research Analyst*

Education and Cultural Subcommittee

**Monday, December 9, 2019
Room 410 Blatt Building**

Archived Video Available

- I. Pursuant to House Legislative Oversight Committee Rule 6.8, South Carolina ETV was allowed access for streaming the meeting. You may access an archived video of this meeting by visiting the South Carolina General Assembly's website (<http://www.scstatehouse.gov>) and clicking on *Committee Postings and Reports*, then under *House Standing Committees* click on *Legislative Oversight*. Then, click on *Video Archives* for a listing of archived videos for the Committee.

Attendance

- I. The Education and Cultural Subcommittee meeting was called to order by Chairman Joseph H. Jefferson, Jr., Monday, November 4, 2019, in Room 110 of the Blatt Building. All members were present for some or all of the meeting, except Representative Pat Henegan.

Minutes

- I. House Rule 4.5 requires standing committees to prepare and make available to the public the minutes of committee meetings, but the minutes do not have to be verbatim accounts of meetings. It is the practice of the Legislative Oversight Committee to provide minutes for its subcommittee meetings.

- II. Representative Tommy Stringer moves to approve the minutes from the Subcommittee's prior meeting on November 26, 2019. A roll call vote is held, and the motion passes.

Representative Stringer's motion to approve the minutes from the November 26, 2019 meeting:	Yea	Nay	Not Voting: Present	Not Voting: Absent
Neal A Collins	✓			
Patricia Moore Henegan				✓
Joseph H. Jefferson, Jr.	✓			
Tommy Stringer	✓			

Discussion of the Department of Education

- I. Chairman Jefferson provides opening comments and states that this is the subcommittee's fourth meeting with the Department of Education. Further, he explains the purpose of the meeting is to discuss the Department of Education's Division of Legal Affairs, which is comprised of four offices: Office of General Counsel; Grants Program; Office of Governmental Affairs; and Office of Procurement.
- II. Chairman Jefferson places the following Department of Education staff members under oath:
- Cathy Hazelwood, Deputy Superintendent Division of Legal Affairs
 - Henry Gunter, Deputy General Counsel
 - Elise Montgomery, Chief Procurement Officer; and
 - Audrey Shifflet, Grants Program Manager.

Superintendent of Education Molly Spearman and Katie Nilges, Director of Governmental Affairs, were present. Chairman Jefferson then reminds all individuals sworn in during prior Committee meetings they remain under oath.

- III. Cathy Hazelwood and Henry Gunter provide testimony about the Office of General Counsel, including its mission, employee turnover rate, related deliverables. Related deliverables include:
- Deliverable #20: Provide legal advice and support regarding the Individuals with Disabilities Education Act (IDEA) and other disability and civil rights laws related to the education of students with disabilities; the Family Educational Rights and Privacy Act (FERPA); school based Medicaid services, medical home bound instruction; the educational rights of students placed or referred by state agencies in foster care, group homes, state operated healthcare facilities, and residential treatment facilities (RTFs); the Freedom of Information Act (FOIA) and other education-related matters.

- Deliverable #21: Tasked with disciplinary matters for South Carolina educators. Investigate and prosecute teacher certification matters in due process hearings. Provide legal guidance to school districts, educators, and the general public.
- Deliverable #22: Oversees all state legal matters within the purview of the SCDE.
- Deliverable #24: Provide due process hearings to resolve disputes involving agency decisions, including proper handling of state and federal moneys.
- Deliverable #25: Serve as MOA (Methods of Administration) on behalf of the Office for Civil Rights within the US Department of Education. This role entails two district site visits per year to ensure civil rights compliance in the area of program access and physical accessibility for all students.
- Deliverable #26: Provide professional development as requested.
- Deliverable #27: Provide administrative and legal advice to the State Board of Education.
- Deliverable #28: Oversee the State Board of Education.

IV. Audrey Shifflett provides testimony about the Grants Program including its mission, employee turnover rate, what the program does, its related deliverable (#29), which is to provide technical assistance and resources to the agency administration and program offices on pre-award tasks and grant management topics.

V. Elise Montgomery provides testimony about Office of Procurement, including its mission, staff, employee turnover rate, associated laws, certification authority, customers, related deliverables, and information about the types of procurement. Related deliverables include: procure requested items for internal staff and ensure all procurement rules and regulations are being properly followed.

VI. Katie Nilges provides testimony about the Office of Governmental Affairs, including its mission, employee turnover rate, and related deliverables. Related deliverables include:

- Deliverable #31: Communicate and work with members of the General Assembly and their staff regarding policy changes and budget updates.
- Deliverable #32: Ensure all reports required of the SCDE are sent to the appropriate recipients.

VII. Agency staff respond to Subcommittee member questions about:

- school resources officers (i.e., agency does not have disciplinary jurisdiction over law enforcement);
- funding for the Division of Legal Affairs;
- school district legal representation and amounts expended statewide by the districts;

- average length of cases handled by the Division of Legal Affairs;
- hearing officers expenses; and
- agency and local school districts handling of IDEA complaints.

As there was an afternoon full committee meeting, it was noted that additional questions related to these topics would be taken up at the December 18, 2019, subcommittee meeting.

Adjournment

- I. There being no further business, the meeting is adjourned.

STUDY TIMELINE

The House Legislative Oversight Committee's (Committee) process for studying the Department of Education (agency) includes actions by the full Committee; Education and Cultural Subcommittee (Subcommittee); the agency; and the public. Key dates and actions are listed below.

Legislative Oversight Committee Actions

- December 5, 2018 - Holds Meeting #1 to schedule the agency for study
- January 1, 2019 - Provides the agency notice about the oversight process
- February 27 - April 1, 2019 - Solicits input about the agency in the form of an online public survey
- July 26, 2019 - Solicits testimony about the agency
- August 13, 2019 - Holds Meeting #2 to obtain public input about the agency

Education and Cultural Subcommittee Actions

- October 9, 2019 - Holds Meeting #3 to discuss the agency's governing body; history; mission; purpose; overview of divisions; employee overview; counterparts (federal and local); compliance (records and policies); successes; challenges; and emerging issues
- November 4, 2019 - Holds Meeting #4 to discuss the agency's Division of College and Career Readiness (Career and Technology; Early Learning and Literacy; Standards and Learning; and Virtual Education and to receive a presentation from the agency's Chief Finance Officer
- November 26, 2019 - Holds Meeting #5 to discuss the agency's Division of Federal Programs, Accountability, and School Improvement (Assessment; Federal and State Accountability; School Transformation; and Special Education Services) and to discuss the remaining office within the agency's Division of College and Career Services (Office of Personalized Learning)
- December 9, 2019 - Holds Meeting #6 to discuss the agency's Division of Legal Affairs (Office of General Council; Grants Program; Office of Governmental Affairs; and Office of Procurement)
- Today - December 18, 2019 - Holds Meeting #7 to discuss the agency's Division of Data, Technology & Agency Operations and the Division of Educator, Community, and Federal Resources

Department of Education

- May 2015 - Submits its Annual Restructuring and Seven-Year Plan Report
- April 2016 - Submits its 2016 Annual Restructuring Report
- September 2016 - Submits its 2015-16 Accountability Report
- September 2017 - Submits its 2016-17 Accountability Report
- September 2018 - Submits its 2017-18 Accountability Report
- August 2019 - Submits its Program Evaluation Report

Public's Actions

- February 27 – April 1, 2019 - Provides input about the agency via an online public survey
- August 13, 2019 - Opportunity to testify during full committee meeting
- Ongoing - Submits written comments on the Committee's webpage on the General Assembly's website(www.scstatehouse.gov)

Figure 1. Key dates in the study process, December 2018 to present.

DEPARTMENT OF EDUCATION - AGENCY SNAPSHOT

Department of Education

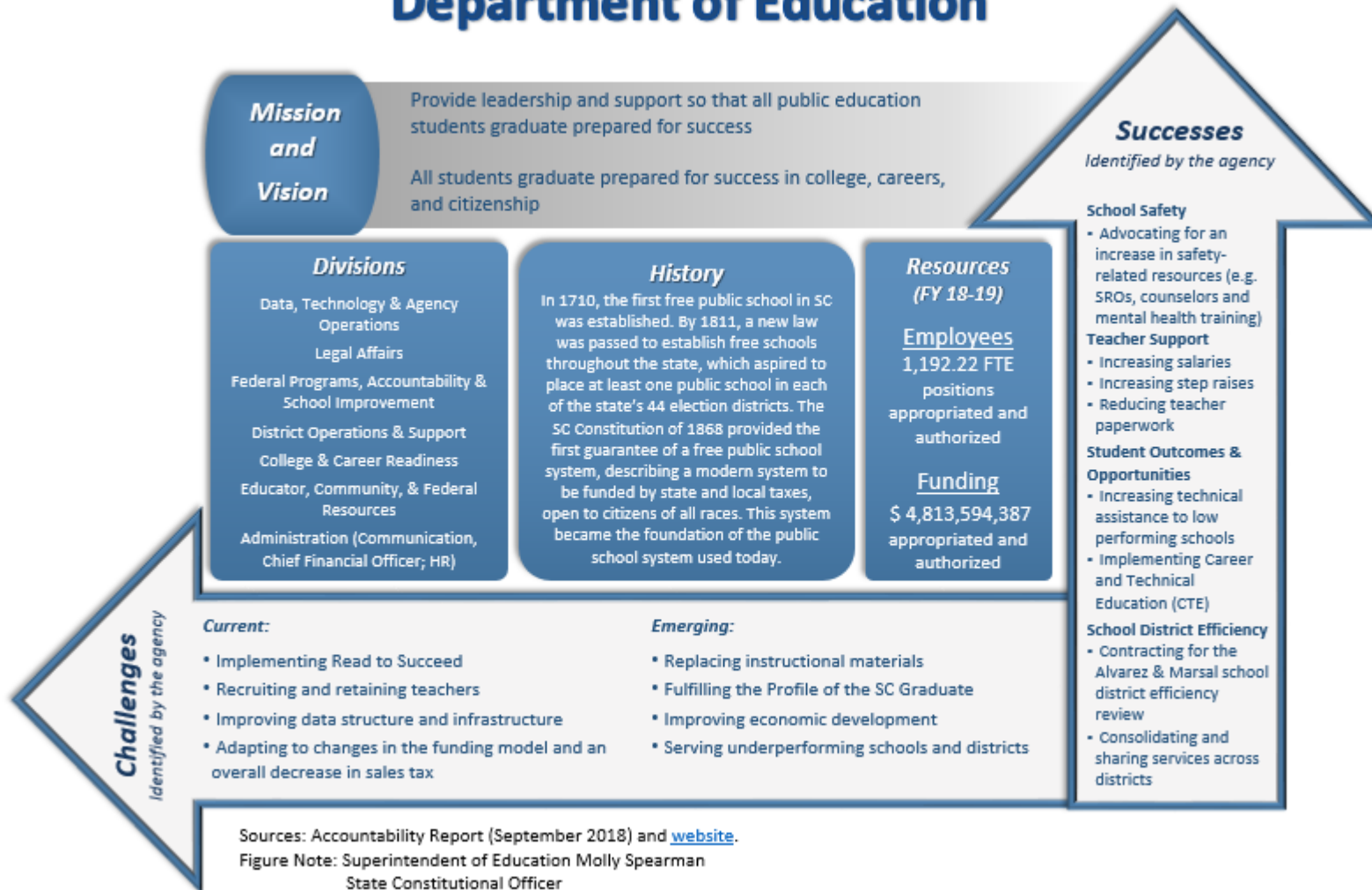


Figure 2. Snapshot of the agency's history, mission, vision, major divisions, fiscal year 2018-19 resources (employees and funding), successes, and current and emerging challenges.¹



SOUTH CAROLINA DEPARTMENT OF EDUCATION Overview



VISION

All students graduate prepared for success in college, careers, and citizenship. By 2022, districts will have available a system of personalized and digital learning that supports students in a safe learning environment to meet the **Profile of the South Carolina Graduate**.

SOUTH CAROLINA GRADUATE *Profile*



World-Class Knowledge

Rigorous standards in language arts and math for career and college readiness

Multiple languages, science, technology, engineering, mathematics (STEM), arts and social sciences

World-Class Skills

Creativity and innovation

Critical thinking and problem solving

Collaboration and teamwork

Communication, information, media and technology

Knowing how to learn

Life + Career Characteristics

Integrity

Self-direction

Global perspective

Perseverance

Work ethic

Interpersonal skills

MISSION STATEMENT

The mission of the South Carolina Department of Education is to provide leadership and support so that all public education students graduate prepared for success.



SOUTH CAROLINA STATE SUPERINTENDENT OF EDUCATION **Molly Mitchell Spearman**

Molly Mitchell Spearman was elected as the 18th South Carolina State Superintendent of Education on November 4, 2014 and re-elected to a second term on November 6, 2018. Native to Saluda County, Mrs. Spearman's childhood laid the foundations of family, faith, and hard work that transcended into her professional career as an educator and civil servant.

Superintendent Spearman's career has spanned 18 years as a public school music teacher and an assistant principal. In addition to teaching and administration, she has served four terms as a member of the South Carolina House of Representatives, six years as Deputy Superintendent of the South Carolina Department of Education, and ten years as the Executive Director of the South Carolina Association of School Administrators. She holds a B.A. Degree in music education from Lander University, a Master's Degree in education supervision from George Washington University, and an Education Specialist degree from the University of South Carolina.

As the South Carolina Superintendent of Education, Mrs. Spearman has the experience and relationships needed to move South Carolina's education system forward. Superintendent Spearman strongly believes the foundation for student success lies in effective classroom teachers and principals who facilitate personalized learning for every student, every day. Her vision is for every South Carolina graduate to be prepared for the next step after graduation.

Superintendent Spearman is excited to keep a positive and forward thinking approach to South Carolina education to promote better schools and brighter futures.

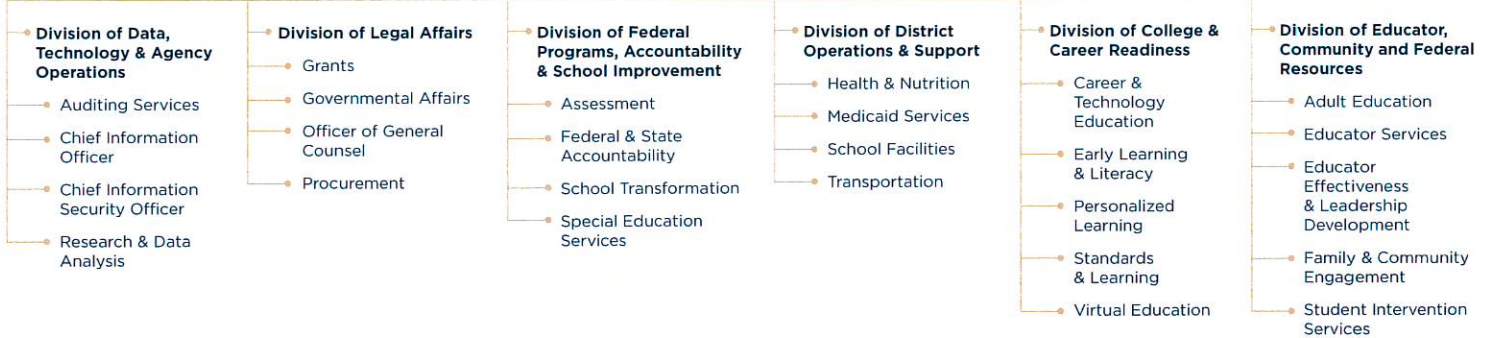


SOUTH CAROLINA DEPARTMENT OF EDUCATION

Organizational Chart

State Superintendent
Molly Spearman

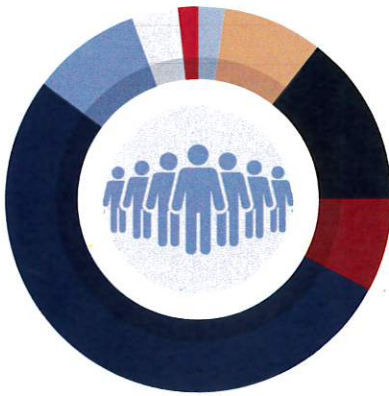
Communications Chief Financial Officer Human Resources



TOTAL EMPLOYEES

Total FTEs: 854

As of end of Fiscal Year 17-18



Division of Legal Affairs 20

Division of Educator, Community, and Federal Resources 72

Division of College and Career Readiness 122

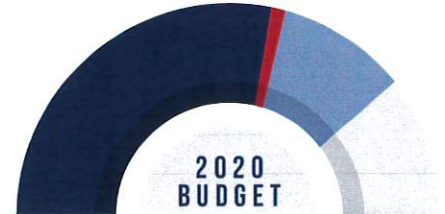
Division of Data, Technology, and Agency Operations 66

Division of District Operations and Support 449

Division of Federal Programs, Accountability, and School Improvement 78

Chief Finance Office 33

Office of Superintendent 14



2020 BUDGET

General Fund	\$3,251,710,492
Earmarked	\$38,575,638
Restricted	\$831,898,773
Federal	\$874,838,744

STATE BOARD OF EDUCATION

The State Board of Education is the governing body responsible for public elementary and secondary education in the state.

The board is composed of 17 members: 16 are appointed from each of the state's judicial circuits by their respective legislative delegations and one is appointed directly by the governor. Members serve four-year terms.

Meetings are held the second Tuesday of every month with no meeting held in July.

TOTAL NUMBERS

Based off the 2018-2019 Report Cards

Students: 778,047

Teachers: 52,733

Schools: 1,272

Districts: 79 Traditional School Districts,
2 Charter Districts

SOUTH CAROLINA
Bus Shops



SOUTH CAROLINA DEPARTMENT OF EDUCATION

Rutledge Building

1429 Senate Street
Columbia, SC 29201

803-734-8500
info@ed.sc.gov

Office of Special Education Services

1919 Blanding Street
Columbia, SC 29201

803-734-8224
info@ed.sc.gov

Office of Educator Services

8301 Parklane Road
Columbia, SC 29223

803-896-9325
certification@ed.sc.gov

PORTIONS OF THE AGENCY'S PROGRAM EVALUATION REPORT

Agency Organizational Units - All are included but the following divisions are presenting:

Division of Data, Technology & Agency
Operations; and Division of Educator,
Community, and Federal Resources

Agency Deliverables 34-36, 38-44, 50-63
Associated Performance Measures

AGENCY ORGANIZATIONAL UNITS

Organizational Unit Details

Agency: South Carolina Department of Education

Accurate as of 8/12/19

Name of organizational unit	Office of the Superintendent	Chief of Staff	Chief Finance Office	Communications
Purpose of organizational unit	To carry out the duties of the State Superintendent of Education established in Article XI, Section 2 of the South Carolina Constitution which includes providing support and advocating on behalf of students, educators, and parents in South Carolina.	During fiscal year 2018-2019, the SCDE did a reorganization and the Chief of Staff Office was dissolved.	The Office of Finance is dedicated to ensuring that we service school districts, vendors and other state entities' financial needs and to support education for the benefit of the citizens of South Carolina.	Respond to and engage students, parents, educators, education stakeholders, news media, and South Carolina Citizens regarding education issues and agency
Exit interviews or surveys performed?				
2017-18	Yes	Yes	Yes	Yes
2016-17	Yes	Yes	Yes	Yes
2015-16	Yes	Yes	Yes	Yes
Employee satisfaction tracked?				
2017-18	No	No	No	No
2016-17	No	No	No	No
2015-16	No	No	No	No
Anonymous employee feedback allowed?				
2017-18	Yes	Yes	Yes	Yes
2016-17	Yes	Yes	Yes	Yes
2015-16	Yes	Yes	Yes	Yes
Number of employees (all types) in the unit				
<u>Start of fiscal year</u>				
2017-18	3	4	33	11
2016-17	3	5	31	5
2015-16	4	3	31	7
<u>End of fiscal year</u>				
2017-18	3	5	35	3
2016-17	3	4	33	11
2015-16	4	5	31	5
<u>Leave the unit during fiscal year</u>				
2017-18	0	0	11	5
2016-17	0	1	10	1
2015-16	0	1	7	5
Turnover rate				
2017-18	0.00%	0.00%	32.35%	71.43%
2016-17	0.00%	22.22%	31.25%	12.50%
2015-16	0.00%	25.00%	22.58%	83.33%
Agency Comments (Optional)				
<div style="border: 1px solid black; padding: 5px;"> Agency Wide Has the agency ever conducted an employee engagement, climate, or similar survey? Training and Development Needs Survey - sent out agency wide to assess training needs of employees. If yes, when was last one and who conducted it? 2015 Does the agency conduct employee engagement, climate, or similar surveys on a regular basis? No If yes, what is the frequency? N/A </div> <div style="border: 1px solid black; padding: 5px; margin-top: 5px;"> Note: While exit interviews and surveys are performed, they are not mandatory for employees to complete. Therefore, although they are offered, many choose not to complete them when leaving. Anonymous feedback is allowed through a comment box housed at the agency. This box is checked on a regular basis and concerns are addressed accordingly. </div>	During fiscal year 2018-2019, the SCDE did a reorganization and the Chief of Staff Office was dissolved. These employees were relocated to various offices.			

Organizational Unit Details

Agency: South Carolina Department of Education

Accurate as of 8/12/19

Name of organizational unit	Human Resources	Grants Program (Division of Legal Affairs)	Governmental Affairs (Division of Legal Affairs)
Purpose of organizational unit	The mission of the Office of Human Resources is to provide leadership in human resources issues. Services of the Office of Human Resources include: Recruitment and Staffing Classification and Compensation/Operations Benefits Employee Relations/Staff	The mission of the Grants Program is to provide specialized technical assistance and resources to help the SCDE and school districts address their grant-related needs as we support the profile of the South Carolina	The Governmental Affairs division acts as the primary liaison between the Department of Education and the legislature.
Exit interviews or surveys performed?			
2017-18	Yes	Yes	Yes
2016-17	Yes	Yes	Yes
2015-16	Yes	Yes	Yes
Employee satisfaction tracked?			
2017-18	No	No	No
2016-17	No	No	No
2015-16	No	No	No
Anonymous employee feedback allowed?			
2017-18	Yes	Yes	Yes
2016-17	Yes	Yes	Yes
2015-16	Yes	Yes	Yes
Number of employees (all types) in the unit			
<u>Start of fiscal year</u>			
2017-18	10	3	0
2016-17	10	3	0
2015-16	10	3	0
<u>End of fiscal year</u>			
2017-18	9	4	3
2016-17	10	3	0
2015-16	10	3	0
<u>Leave the unit during fiscal year</u>			
2017-18	1	1	0
2016-17	3	0	0
2015-16	1	0	0
Turnover rate			
2017-18	10.53%	28.57%	0.00%
2016-17	30.00%	0.00%	Agency did not have
2015-16	10.00%	0.00%	Agency did not have
Agency Comments (Optional)			This office was previously combined with the Office of Communications in FY16 & FY17

Agency Wide

Has the agency ever conducted an employee engagement, climate, or similar survey?

Training and Development Needs Survey - sent out agency wide to assess training needs of employees.

If yes, when was last one and who conducted it?

2015

Does the agency conduct employee engagement, climate, or similar surveys on a regular basis?

No

If yes, what is the frequency?

N/A

Note:
While exit interviews and surveys are performed, they are not mandatory for employees to complete. Therefore, although they are offered, many choose not to complete them when leaving.

Anonymous feedback is allowed through a comment box housed at the agency. This box is checked on a regular basis and concerns are addressed accordingly.

Organizational Unit Details

Agency: South Carolina Department of Education

Accurate as of 8/12/19

Name of organizational unit	Office of General Counsel (Division of Legal Affairs)	Procurement (Division of Legal Affairs)
Purpose of organizational unit	The attorneys in the Office of General Counsel provide legal advice to the State Superintendent of Education, the State Board of Education, and the staff of the State Department of Education.	The mission of the Office of Procurement is to support the educational goals of the State Department of Education by providing an efficient and cost effective acquisition of quality goods, services, and management of internal services.
Exit interviews or surveys performed?		
2017-18	Yes	Yes
2016-17	Yes	Yes
2015-16	Yes	Yes
Employee satisfaction tracked?		
2017-18	No	No
2016-17	No	No
2015-16	No	No
Anonymous employee feedback allowed?		
2017-18	Yes	Yes
2016-17	Yes	Yes
2015-16	Yes	Yes
Number of employees (all types) in the unit		
<u>Start of fiscal year</u>		
2017-18	14	3
2016-17	15	4
2015-16	12	5
<u>End of fiscal year</u>		
2017-18	17	4
2016-17	14	3
2015-16	15	4
<u>Leave the unit during fiscal year</u>		
2017-18	4	1
2016-17	7	1
2015-16	1	1
Turnover rate		
2017-18	25.81%	28.57%
2016-17	48.28%	28.57%
2015-16	7.41%	22.22%
Agency Comments (Optional)		

Agency Wide

Has the agency ever conducted an employee engagement, climate, or similar survey?

Training and Development Needs Survey - sent out agency wide to assess training needs of employees.

If yes, when was last one and who conducted it?

2015

Does the agency conduct employee engagement, climate, or similar surveys on a regular basis?

No

If yes, what is the frequency?

N/A

Note:
While exit interviews and surveys are performed, they are not mandatory for employees to complete. Therefore, although they are offered, many choose not to complete them when leaving.

Anonymous feedback is allowed through a comment box housed at the agency. This box is checked on a regular basis and concerns are addressed accordingly.

Organizational Unit Details

Agency: South Carolina Department of Education

Accurate as of 8/12/19

Name of organizational unit	Adult Education (Division of Educator, Community, and Federal Resources)	Educator Effectiveness and Leadership Development (Division of Educator, Community, and Federal Resources)
Purpose of organizational unit	The mission of adult education in South Carolina is to 1) assist adults in becoming literate and obtaining the knowledge and skills necessary for employment and self-sufficiency, 2) assist adults who are parents to obtain the educational skills necessary for them to become full partners in the educational development of their children, and 3) assist adults in the completion of a secondary-school education.	The Office of Educator Effectiveness and Leadership development is guided by our belief that every student deserves effective teachers and leaders who are committed to all students' readiness for college, career, and citizenship. Our mission is to provide a continuum of personalized, competency-driven resources and professional learning to advance educator effectiveness and leadership capacity.
Exit interviews or surveys performed?		
2017-18	Yes	Yes
2016-17	Yes	Yes
2015-16	Yes	Yes
Employee satisfaction tracked?		
2017-18	No	No
2016-17	No	No
2015-16	No	No
Anonymous employee feedback allowed?		
2017-18	Yes	Yes
2016-17	Yes	Yes
2015-16	Yes	Yes
Number of employees (all types) in the unit		
<u>Start of fiscal year</u>		
2017-18	15	14
2016-17	18	17
2015-16	18	20
<u>End of fiscal year</u>		
2017-18	20	16
2016-17	15	14
2015-16	18	17
<u>Leave the unit during fiscal year</u>		
2017-18	3	3
2016-17	8	7
2015-16	8	5
Turnover rate		
2017-18	17.14%	20.00%
2016-17	48.48%	45.16%
2015-16	44.44%	27.03%
Agency Comments (Optional)		

Agency Wide

Has the agency ever conducted an employee engagement, climate, or similar survey?

Training and Development Needs Survey - sent out agency wide to assess training needs of employees.

If yes, when was last one and who conducted it?

2015

Does the agency conduct employee engagement, climate, or similar surveys on a regular basis?

No

If yes, what is the frequency?

N/A

Note:
While exit interviews and surveys are performed, they are not mandatory for employees to complete. Therefore, although they are offered, many choose not to complete them when leaving.

Anonymous feedback is allowed through a comment box housed at the agency. This box is checked on a regular basis and concerns are addressed accordingly.

Organizational Unit Details

Agency: South Carolina Department of Education

Accurate as of 8/12/19

Name of organizational unit	Educator Services (Division of Educator, Community, and Federal Resources)	Family and Community Engagement (Division of Educator, Community, and Federal Resources)
Purpose of organizational unit	The Office of Educator Services is responsible for the recruitment, preparation, and licensure of educators.	In K–12 education, the focus on “parental involvement” has radically shifted to “parent engagement.” The evolution of parent involvement to parent engagement signifies moving parents from routinely attending school functions as invited participants to a more active role as partners in students’ educational
Exit interviews or surveys performed?		
2017-18	Yes	Yes
2016-17	Yes	Yes
2015-16	Yes	Yes
Employee satisfaction tracked?		
2017-18	No	No
2016-17	No	No
2015-16	No	No
Anonymous employee feedback allowed?		
2017-18	Yes	Yes
2016-17	Yes	Yes
2015-16	Yes	Yes
Number of employees (all types) in the unit		
<u>Start of fiscal year</u>		
2017-18	70	2
2016-17	62	2
2015-16	65	0
<u>End of fiscal year</u>		
2017-18	69	2
2016-17	70	2
2015-16	62	2
<u>Leave the unit during fiscal year</u>		
2017-18	51	0
2016-17	39	0
2015-16	45	0
Turnover rate		
2017-18	73.38%	0.00%
2016-17	59.09%	0.00%
2015-16	70.87%	0.00%
Agency Comments (Optional)		
<div style="border: 1px solid black; padding: 5px;"> Agency Wide Has the agency ever conducted an employee engagement, climate, or similar survey? Training and Development Needs Survey - sent out agency wide to assess training needs of employees. If yes, when was last one and who conducted it? 2015 Does the agency conduct employee engagement, climate, or similar surveys on a regular basis? No If yes, what is the frequency? N/A </div> <div style="border: 1px solid black; padding: 5px; margin-top: 5px;"> Note: While exit interviews and surveys are performed, they are not mandatory for employees to complete. Therefore, although they are offered, many choose not to complete them when leaving. Anonymous feedback is allowed through a comment box housed at the agency. This box is checked on a regular basis and concerns are addressed accordingly. </div>		

Organizational Unit Details

Agency: South Carolina Department of Education

Accurate as of 8/12/19

Name of organizational unit	Student Intervention Services (Division of Educator, Community, and Federal Resources)	Career and Technology Education (Division of College and Career Readiness)
Purpose of organizational unit	Established in July 2011, the Office of Student Intervention Services houses programs designed to assist districts with accountability and student intervention services.	The mission of the Office of Career and Technology Education is to provide leadership and services to districts and schools supporting grade-level, standards-based curricula through the integration of academic and career and technical instruction for students in grades seven through twelve while focusing on the Office's 2020 Vision for Career and Technology Education in South Carolina.
Exit interviews or surveys performed?		
2017-18	Yes	Yes
2016-17	Yes	Yes
2015-16	Yes	Yes
Employee satisfaction tracked?		
2017-18	No	No
2016-17	No	No
2015-16	No	No
Anonymous employee feedback allowed?		
2017-18	Yes	Yes
2016-17	Yes	Yes
2015-16	Yes	Yes
Number of employees (all types) in the unit		
<u>Start of fiscal year</u>		
2017-18	16	19
2016-17	16	22
2015-16	11	20
<u>End of fiscal year</u>		
2017-18	16	16
2016-17	16	19
2015-16	16	22
<u>Leave the unit during fiscal year</u>		
2017-18	1	4
2016-17	2	6
2015-16	4	4
Turnover rate		
2017-18	6.25%	22.86%
2016-17	12.50%	29.27%
2015-16	29.63%	19.05%
Agency Comments (Optional)		
<div style="border: 1px solid black; padding: 5px;"> Agency Wide Has the agency ever conducted an employee engagement, climate, or similar survey? Training and Development Needs Survey - sent out agency wide to assess training needs of employees. If yes, when was last one and who conducted it? 2015 Does the agency conduct employee engagement, climate, or similar surveys on a regular basis? No If yes, what is the frequency? N/A </div> <div style="border: 1px solid black; padding: 5px; margin-top: 5px;"> Note: While exit interviews and surveys are performed, they are not mandatory for employees to complete. Therefore, although they are offered, many choose not to complete them when leaving. Anonymous feedback is allowed through a comment box housed at the agency. This box is checked on a regular basis and concerns are addressed accordingly. </div>		

Organizational Unit Details

Agency: South Carolina Department of Education

Accurate as of 8/12/19

Name of organizational unit	Early Learning and Literacy (Division of College and Career Readiness)
Purpose of organizational unit	The mission of the Office of Early Learning and Literacy offers the foundation that supports high-quality early learning programs and support to all children in their development as lifelong learners and contributing members of the community, and supports families in their essential work as parents and caregivers, and to provide leadership and support that all stakeholders deepen their knowledge and skills to effectively implement Read to Succeed to prepare all students for
Exit interviews or surveys performed?	
2017-18	Yes
2016-17	Yes
2015-16	Yes
Employee satisfaction tracked?	
2017-18	No
2016-17	No
2015-16	No
Anonymous employee feedback allowed?	
2017-18	Yes
2016-17	Yes
2015-16	Yes
Number of employees (all types) in the unit	
<u>Start of fiscal year</u>	
2017-18	31
2016-17	31
2015-16	0
<u>End of fiscal year</u>	
2017-18	37
2016-17	31
2015-16	31
<u>Leave the unit during fiscal year</u>	
2017-18	9
2016-17	9
2015-16	3
Turnover rate	
2017-18	26.47%
2016-17	29.03%
2015-16	19.35%
Agency Comments (Optional)	

Agency Wide

Has the agency ever conducted an employee engagement, climate, or similar survey?

Training and Development Needs Survey - sent out agency wide to assess training needs of employees.

If yes, when was last one and who conducted it?

2015

Does the agency conduct employee engagement, climate, or similar surveys on a regular basis?

No

If yes, what is the frequency?

N/A

Note:
While exit interviews and surveys are performed, they are not mandatory for employees to complete. Therefore, although they are offered, many choose not to complete them when leaving.

Anonymous feedback is allowed through a comment box housed at the agency. This box is checked on a regular basis and concerns are addressed accordingly.

The contents of this chart are considered sworn testimony from the agency director.

Organizational Unit Details

Agency: South Carolina Department of Education

Accurate as of 8/12/19

Name of organizational unit	Personalized Learning (Division of College and Career Readiness)	Standards and Learning (Division of College and Career Readiness)
Purpose of organizational unit	The Office of Personalized Learning focuses on specialized teaching for students in order to support them seeking to attain the World Class Knowledge, World Class Skills, and Life and Career Characteristics identified in the Profile of the South Carolina Graduate. The SCDE has established a system of supports to aid districts as they explore, plan, and implement high quality systems for	The Office of Standards and Learning provides educators with an array of multifaceted professional learning opportunities that integrate theory and best practices, build capacity, and are data and results-driven. Through various technologies, job-embedded learning, and customized services, the Office of Standards and Learning seeks to advance the current practice of professional development to bolster teacher quality and, by extension, student learning in
Exit interviews or surveys performed?		
2017-18	Yes	Yes
2016-17	Yes	Yes
2015-16	Yes	Yes
Employee satisfaction tracked?		
2017-18	No	No
2016-17	No	No
2015-16	No	No
Anonymous employee feedback allowed?		
2017-18	Yes	Yes
2016-17	Yes	Yes
2015-16	Yes	Yes
Number of employees (all types) in the unit		
<u>Start of fiscal year</u>		
2017-18	0	20
2016-17	0	15
2015-16	0	20
<u>End of fiscal year</u>		
2017-18	6	18
2016-17	0	20
2015-16	0	15
<u>Leave the unit during fiscal year</u>		
2017-18	1	9
2016-17	0	4
2015-16	0	10
Turnover rate		
2017-18	33.33%	47.37%
2016-17	Agency did not have employees in this unit	22.86%
2015-16	Agency did not have employees in this unit	57.14%
Agency Comments (Optional)		

Agency Wide

Has the agency ever conducted an employee engagement, climate, or similar survey?

Training and Development Needs Survey - sent out agency wide to assess training needs of employees.

If yes, when was last one and who conducted it?

2015

Does the agency conduct employee engagement, climate, or similar surveys on a regular basis?

No

If yes, what is the frequency?

N/A

Note:
While exit interviews and surveys are performed, they are not mandatory for employees to complete. Therefore, although they are offered, many choose not to complete them when leaving.

Anonymous feedback is allowed through a comment box housed at the agency. This box is checked on a regular basis and concerns are addressed accordingly.

Organizational Unit Details

Agency: South Carolina Department of Education

Accurate as of 8/12/19

Name of organizational unit	Virtual Education (Division of College and Career Readiness)	Auditing Services (Division of Data, Technology, and Agency Operations)
Purpose of organizational unit	The mission of the Office of Virtual Education is to develop and deliver standards-based, student-centered online and technology-based interactive instruction to expand educational opportunities for 21st century skills.	The Office of Auditing Services (OAS) is responsible for conducting audits of not-for-profit organizations and selected school districts throughout the State that receive funds administered by the South Carolina Department of Education. OAS conducts internal audits of the agency's programs, operations, and maintenance bus shops to ensure accuracy of reported information, efficient and effective operations, and compliance with applicable laws
Exit interviews or surveys performed?		
2017-18	Yes	Yes
2016-17	Yes	Yes
2015-16	Yes	Yes
Employee satisfaction tracked?		
2017-18	No	No
2016-17	No	No
2015-16	No	No
Anonymous employee feedback allowed?		
2017-18	Yes	Yes
2016-17	Yes	Yes
2015-16	Yes	Yes
Number of employees (all types) in the unit		
<u>Start of fiscal year</u>		
2017-18	230	6
2016-17	225	6
2015-16	150	8
<u>End of fiscal year</u>		
2017-18	224	8
2016-17	230	6
2015-16	225	6
<u>Leave the unit during fiscal year</u>		
2017-18	202	0
2016-17	172	0
2015-16	119	1
Turnover rate		
2017-18	88.99%	0.00%
2016-17	75.60%	0.00%
2015-16	63.47%	14.29%
Agency Comments (Optional)		

Agency Wide

Has the agency ever conducted an employee engagement, climate, or similar survey?

Training and Development Needs Survey - sent out agency wide to assess training needs of employees.

If yes, when was last one and who conducted it?

2015

Does the agency conduct employee engagement, climate, or similar surveys on a regular basis?

No

If yes, what is the frequency?

N/A

Note:
While exit interviews and surveys are performed, they are not mandatory for employees to complete. Therefore, although they are offered, many choose not to complete them when leaving.

Anonymous feedback is allowed through a comment box housed at the agency. This box is checked on a regular basis and concerns are addressed accordingly.

Organizational Unit Details

Agency: South Carolina Department of Education

Accurate as of 8/12/19

Name of organizational unit	Chief Information Officer (Division of Data, Technology, and Agency Operations)	Chief Information Security Office (Division of Data, Technology, and Agency Operations)
Purpose of organizational unit	The mission of the Office of the Chief Information Officer is to provide direction, planning, analysis, design, development and implementation of the agency's information technology services both internally to the agency and coordinating statewide with school and district technology professionals.	The mission of the Chief Information Security Office is to safeguard the confidentiality, integrity, and availability of information systems, data, and applications by providing proactive security expertise, creating and maintaining robust security architecture, and fostering a culture of security awareness throughout the Agency.
Exit interviews or surveys performed?		
2017-18	Yes	Yes
2016-17	Yes	Yes
2015-16	Yes	Yes
Employee satisfaction tracked?		
2017-18	No	No
2016-17	No	No
2015-16	No	No
Anonymous employee feedback allowed?		
2017-18	Yes	Yes
2016-17	Yes	Yes
2015-16	Yes	Yes
Number of employees (all types) in the unit		
<u>Start of fiscal year</u>		
2017-18	33	4
2016-17	36	3
2015-16	30	3
<u>End of fiscal year</u>		
2017-18	43	4
2016-17	33	4
2015-16	36	3
<u>Leave the unit during fiscal year</u>		
2017-18	9	0
2016-17	6	0
2015-16	6	0
Turnover rate		
2017-18	23.68%	0.00%
2016-17	17.39%	0.00%
2015-16	18.18%	0.00%
Agency Comments (Optional)		
<div style="border: 1px solid black; padding: 5px;"> Agency Wide Has the agency ever conducted an employee engagement, climate, or similar survey? Training and Development Needs Survey - sent out agency wide to assess training needs of employees. If yes, when was last one and who conducted it? 2015 Does the agency conduct employee engagement, climate, or similar surveys on a regular basis? No If yes, what is the frequency? N/A </div> <div style="border: 1px solid black; padding: 5px; margin-top: 5px;"> Note: While exit interviews and surveys are performed, they are not mandatory for employees to complete. Therefore, although they are offered, many choose not to complete them when leaving. Anonymous feedback is allowed through a comment box housed at the agency. This box is checked on a regular basis and concerns are addressed accordingly. </div>		

The contents of this chart are considered sworn testimony from the agency director.

Organizational Unit Details

Agency: South Carolina Department of Education

Accurate as of 8/12/19

Name of organizational unit		Research and Data Analysis (Division of Data, Technology, and Agency Operations)	Health and Nutrition (Division of District Operations and Support)	Medicaid Services (Division of District Operations and Support)
Purpose of organizational unit		The mission of the Data Management and Analysis is to provide accurate, reliable, and timely data services for the South Carolina Department of Education and its constituent communities to enable well-informed decisions related to policy and practice.	The Mission of Nutrition Programs is to support districts and schools in the adoption, implementation, and compliance with effective policies, practices, and programs that support student health and nutrition for optimum academic achievement and wellbeing.	The mission of Medicaid Services is to improve the quality and scope of medical services provided in schools through Medicaid reimbursement claiming, Medicaid School District Administrative Claiming (SDAC), and Special Needs Transportation Medicaid Claiming (SNT).
Exit interviews or surveys performed?				
	2017-18	Yes	Yes	Yes
	2016-17	Yes	Yes	Yes
	2015-16	Yes	Yes	Yes
Employee satisfaction tracked?				
	2017-18	No	No	No
	2016-17	No	No	No
	2015-16	No	No	No
Anonymous employee feedback allowed?				
	2017-18	Yes	Yes	Yes
	2016-17	Yes	Yes	Yes
	2015-16	Yes	Yes	Yes
Number of employees (all types) in the unit				
Start of fiscal year				
	2017-18	34	37	8
	2016-17	25	32	7
	2015-16	24	30	8
End of fiscal year				
	2017-18	30	38	8
	2016-17	34	37	8
	2015-16	25	32	7
Leave the unit during fiscal year				
	2017-18	7	6	3
	2016-17	3	13	3
	2015-16	5	14	1
Turnover rate				
	2017-18	21.88%	16.00%	37.50%
	2016-17	10.17%	37.68%	40.00%
	2015-16	20.41%	45.16%	13.33%
Agency Comments (Optional)				
Agency Wide Has the agency ever conducted an employee engagement, climate, or similar survey? Training and Development Needs Survey - sent out agency wide to assess training needs of employees. If yes, when was last one and who conducted it? 2015 Does the agency conduct employee engagement, climate, or similar surveys on a regular basis? No If yes, what is the frequency? N/A				
Note: While exit interviews and surveys are performed, they are not mandatory for employees to complete. Therefore, although they are offered, many choose not to complete them when leaving. Anonymous feedback is allowed through a comment box housed at the agency. This box is checked on a regular basis and concerns are addressed accordingly.				

Organizational Unit Details

Agency: South Carolina Department of Education

Accurate as of 8/12/19

Name of organizational unit	School Facilities (Division of District Operations and Support)
Purpose of organizational unit	The mission of the Office of School Facilities (OSF) is to effectively and efficiently ensure a healthy, safe, and appropriate school learning environment for every student when new schools are constructed or existing schools are renovated. OSF serves as the building official for public schools facilities in South Carolina. The office is also responsible for the administration of certain building fund programs and provides facility-related technical and educational assistance to a broad group of customers, including school architects, engineers, contractors, and
Exit interviews or surveys performed?	
2017-18	Yes
2016-17	Yes
2015-16	Yes
Employee satisfaction tracked?	
2017-18	No
2016-17	No
2015-16	No
Anonymous employee feedback allowed?	
2017-18	Yes
2016-17	Yes
2015-16	Yes
Number of employees (all types) in the unit	
<u>Start of fiscal year</u>	
2017-18	7
2016-17	6
2015-16	6
<u>End of fiscal year</u>	
2017-18	7
2016-17	7
2015-16	6
<u>Leave the unit during fiscal year</u>	
2017-18	4
2016-17	0
2015-16	0
Turnover rate	
2017-18	57.14%
2016-17	0.00%
2015-16	0.00%
Agency Comments (Optional)	

Agency Wide

Has the agency ever conducted an employee engagement, climate, or similar survey?

Training and Development Needs Survey - sent out agency wide to assess training needs of employees.

If yes, when was last one and who conducted it?

2015

Does the agency conduct employee engagement, climate, or similar surveys on a regular basis?

No

If yes, what is the frequency?

N/A

Note:
While exit interviews and surveys are performed, they are not mandatory for employees to complete. Therefore, although they are offered, many choose not to complete them when leaving.

Anonymous feedback is allowed through a comment box housed at the agency. This box is checked on a regular basis and concerns are addressed accordingly.

Organizational Unit Details

Agency: South Carolina Department of Education

Accurate as of 8/12/19

Name of organizational unit	Transportation (Division of District Operations and Support)	Assessment (Division of Federal Programs, Accountability, and School Improvement)
Purpose of organizational unit	The Office of Transportation is responsible for the entire state fleet of public school buses. Some of the Office's key areas of competency include: providing, maintaining, and servicing the state school bus fleet; managing the school bus driver training and certification program; monitoring school transportation safety and providing programs to enhance student transportation safety; assisting districts with school bus routing and scheduling; and aiding districts to respond to federal school	The mission of the Office of Assessment is to select or develop and administer high quality assessments of educational attainment that provide reliable information that can be used as the basis for drawing valid conclusions about examinees and that meet the highest standards of the educational measurement
Exit interviews or surveys performed?		
2017-18	Yes	Yes
2016-17	Yes	Yes
2015-16	Yes	Yes
Employee satisfaction tracked?		
2017-18	No	No
2016-17	No	No
2015-16	No	No
Anonymous employee feedback allowed?		
2017-18	Yes	Yes
2016-17	Yes	Yes
2015-16	Yes	Yes
Number of employees (all types) in the unit		
<u>Start of fiscal year</u>		
2017-18	436	33
2016-17	433	28
2015-16	433	22
<u>End of fiscal year</u>		
2017-18	449	22
2016-17	436	33
2015-16	433	28
<u>Leave the unit during fiscal year</u>		
2017-18	123	15
2016-17	84	11
2015-16	65	5
Turnover rate		
2017-18	27.80%	54.55%
2016-17	19.33%	36.07%
2015-16	15.01%	20.00%
Agency Comments (Optional)		
<div style="border: 1px solid black; padding: 5px;"> Agency Wide Has the agency ever conducted an employee engagement, climate, or similar survey? Training and Development Needs Survey - sent out agency wide to assess training needs of employees. If yes, when was last one and who conducted it? 2015 Does the agency conduct employee engagement, climate, or similar surveys on a regular basis? No If yes, what is the frequency? N/A </div> <div style="border: 1px solid black; padding: 5px; margin-top: 5px;"> Note: While exit interviews and surveys are performed, they are not mandatory for employees to complete. Therefore, although they are offered, many choose not to complete them when leaving. Anonymous feedback is allowed through a comment box housed at the agency. This box is checked on a regular basis and concerns are addressed accordingly. </div>		

The contents of this chart are considered sworn testimony from the agency director.

Organizational Unit Details

Agency: South Carolina Department of Education

Accurate as of 8/12/19

Name of organizational unit	Federal and State Accountability (Division of Federal Programs, Accountability, and School Improvement)	School Transformation (Division of Federal Programs, Accountability, and School Improvement)
Purpose of organizational unit	Federal and State Accountability focuses on improving learning outcomes for all students by providing leadership and support while ensuring that federal and state requirements for accountability are met through effective, comprehensive compliance monitoring and technical assistance.	In the Office of School Transformation, we work cohesively as a team across programs with South Carolina schools to ensure all students perform at high levels, the learning environment is innovative, stakeholders collaborate, and opportunity is the norm.
Exit interviews or surveys performed?		
2017-18	Yes	Yes
2016-17	Yes	Yes
2015-16	Yes	Yes
Employee satisfaction tracked?		
2017-18	No	No
2016-17	No	No
2015-16	No	No
Anonymous employee feedback allowed?		
2017-18	Yes	Yes
2016-17	Yes	Yes
2015-16	Yes	Yes
Number of employees (all types) in the unit		
<u>Start of fiscal year</u>		
2017-18	31	43
2016-17	27	14
2015-16	25	25
<u>End of fiscal year</u>		
2017-18	27	38
2016-17	31	43
2015-16	27	14
<u>Leave the unit during fiscal year</u>		
2017-18	16	9
2016-17	8	9
2015-16	8	10
Turnover rate		
2017-18	55.17%	22.22%
2016-17	27.59%	31.58%
2015-16	30.77%	51.28%
Agency Comments (Optional)		
<div style="border: 1px solid black; padding: 5px;"> Agency Wide Has the agency ever conducted an employee engagement, climate, or similar survey? Training and Development Needs Survey - sent out agency wide to assess training needs of employees. If yes, when was last one and who conducted it? 2015 Does the agency conduct employee engagement, climate, or similar surveys on a regular basis? No If yes, what is the frequency? N/A </div> <div style="border: 1px solid black; padding: 5px; margin-top: 5px;"> Note: While exit interviews and surveys are performed, they are not mandatory for employees to complete. Therefore, although they are offered, many choose not to complete them when leaving. Anonymous feedback is allowed through a comment box housed at the agency. This box is checked on a regular basis and concerns are addressed accordingly. </div>		

Organizational Unit Details

Agency: South Carolina Department of Education

Accurate as of 8/12/19

Name of organizational unit	Special Education Services (Division of Federal Programs, Accountability, and School Improvement)
Purpose of organizational unit	The Office of Special Education Services ensures that all children with disabilities in the state have available a free appropriate public education (FAPE), protects the rights of these children and their parents, and provides leadership to school districts and state-operated programs in the provision of appropriate special educational services.
Exit interviews or surveys performed?	
2017-18	Yes
2016-17	Yes
2015-16	Yes
Employee satisfaction tracked?	
2017-18	No
2016-17	No
2015-16	No
Anonymous employee feedback allowed?	
2017-18	Yes
2016-17	Yes
2015-16	Yes
Number of employees (all types) in the unit	
<u>Start of fiscal year</u>	
2017-18	59
2016-17	37
2015-16	37
<u>End of fiscal year</u>	
2017-18	47
2016-17	59
2015-16	37
<u>Leave the unit during fiscal year</u>	
2017-18	20
2016-17	9
2015-16	27
Turnover rate	
2017-18	37.74%
2016-17	18.75%
2015-16	72.97%
Agency Comments (Optional)	

Agency Wide

Has the agency ever conducted an employee engagement, climate, or similar survey?

Training and Development Needs Survey - sent out agency wide to assess training needs of employees.

If yes, when was last one and who conducted it?

2015

Does the agency conduct employee engagement, climate, or similar surveys on a regular basis?

No

If yes, what is the frequency?

N/A

Note:
While exit interviews and surveys are performed, they are not mandatory for employees to complete. Therefore, although they are offered, many choose not to complete them when leaving.

Anonymous feedback is allowed through a comment box housed at the agency. This box is checked on a regular basis and concerns are addressed accordingly.

AGENCY DELIVERABLES

Deliverables

Agency: South Carolina Department of Education
Accurate as of: 8/12/19

Deliverable				
	Item number		34	35
	Associated laws		59-24-40; 59-24-65; 59-24-80; 59-24-100; 59-25-115; 59-25-130; 59-25-140; 59-25-180; 59-25-190; 59-25-200; 59-25-460; 59-25-470; 59-25-800; 59-40-110; 59-40-150; 59-40-170; 43-62; 43-63; 43-64; 43-167; 43-205; 59-25-480; 59-25-510; 59-40-220; 59-3-90; 59-24-30; 59-29-183; 59-33-530; 59-155-210; 59-24-30	59-18-330; 59-26-30;
	Does state or federal law specifically require this deliverable?		Yes	Yes
	Deliverable description		Provide monitoring, support, and training for statewide implementation of educator effectiveness and support systems.	Provide human capital data to inform professional development planning, program evaluation, and continuous improvement.
	Responsible organizational unit (primary)		Educator Effectiveness and Leadership Development Office (Division of ECFR)	Educator Effectiveness and Leadership Development Office (Division of ECFR)
Results Sought				
	Does the legislature state intent, findings, or purpose?		Yes	Yes
	What is specific outcome sought in law OR, if not in law, specific outcome agency seeks by providing the deliverable?		It is the intent of this chapter to provide for a fair, cohesive, and comprehensive system for the training, certification, initial employment, evaluation, and continuous professional development of public educators in this State. (Section 59-26-10).	It is the intent of this chapter to provide for a fair, cohesive, and comprehensive system for the training, certification, initial employment, evaluation, and continuous professional development of public educators in this State. (Section 59-26-10).
	Associated performance measure item numbers, if any		3.1.1	3.1.2
Customer Details				
	Customer description		School Districts and Institutes of Higher Education	School Districts and Institutes of Higher Education
	Does the agency evaluate customer satisfaction?	2017-18	Yes	No
	Counties served in last completed fiscal year	2017-18	All	All
	Number of customers served in last completed FY	2017-18	24 Schools	89 Districts; All institutions of High Education
	Percentage change in customers served predicted for current FY	2018-19	Unknown	Unknown
	Maximum number of potential customers, with unlimited resources		All Schools	89 Districts; All institutions of High Education
Units Provided and Amounts Charged to Customers				
	Description of a single deliverable unit		1 school where Teacher Improvement fund support is provided. (Numbers of participants in trainings listed below)	1 redesign on educator effectiveness data management system (1 statewide evaluator certification system)
	Number of units provided	2017-18	24	1
		2016-17	24	1
		2015-16	54	1
	Does law prohibit charging the customer for the deliverable?	2017-18	No	No
	If yes, provide law	2016-17	No applicable law	No applicable law
		2016-17	No	No
	If yes, provide law	2015-16	No applicable law	No applicable law
		2015-16	No	No
	If yes, provide law		No applicable law	No applicable law
	Amount charged to customer per deliverable unit	2017-18	\$0.00	\$0.00
		2016-17	\$0.00	\$0.00
		2015-16	\$0.00	\$0.00
Costs				
	Total employee equivalents required (37.5 hour per week units)	2017-18	7.15	1.25
		2016-17	6.00	0.50
		2015-16	9.25	0.75
	Total deliverable expenditures each year (operational and employee salary/fringe)	2017-18	\$737,026.63	\$1,275,984.00
		2016-17	\$2,268,944.11	\$101,976.00
		2015-16	\$2,193,505.84	\$79,800.00
	Total deliverable expenditures as a percentage of total agency expenditures	2017-18	0.02%	0.03%
		2016-17	0.05%	0.00%
		2015-16	0.05%	0.00%
	Agency expenditures per unit of the deliverable	2017-18	\$30,709.44	\$1,275,984.00
		2016-17	\$94,539.34	\$101,976.00
		2015-16	\$40,620.48	\$79,800.00
Amount generated from providing deliverable				
	Total collected from charging customers	2017-18	\$0.00	\$0.00
		2016-17	\$0.00	\$0.00
		2015-16	\$0.00	\$0.00
	Total collected from non-state sources as a result of providing the deliverable (federal and other grants awarded to agency to provide deliverable)	2017-18	\$0.00	\$890,243.60
		2016-17	\$15,943.28	\$191,331.00
		2015-16	\$245,946.61	\$24,500.00
	Total collected from charging customers and non-state sources	2017-18	\$0.00	\$890,243.60
		2016-17	\$15,943.28	\$191,331.00
		2015-16	\$245,946.61	\$24,500.00
Agency Comments				
	Additional comments from agency (optional)		FY 17-18: 1011 participants in teacher evaluation and mention trainings; PADEPP and ADEPT Training and Technical Assistance. FY 16-17: 2511 Participants in 45 3-day STCS evaluator trainings; EVAAS Data and Training; PADEPP and ADEPT Training and Technical Assistance. FY 15-16: EVAAS Data and Training; PADEPP and ADEPT Training and Technical Assistance	Report to the legislature and IHEs on evaluations for all 89 school districts

Deliverables

Agency: South Carolina Department of Education
Accurate as of: 8/12/19

Deliverable			
	Item number		36
	Associated laws		59-26-40; 43-205.1; 59-32-40; 59-24-60; 59-59-70
Does state or federal law specifically require this deliverable?			Yes
	Deliverable description		Provide support for teacher retention, principal induction, and educator effectiveness through leadership development programs.
	Responsible organizational unit (primary)		Educator Effectiveness and Leadership Development Office (Division of ECFR)
Results Sought			
	Does the legislature state intent, findings, or purpose?		Yes
	What is specific outcome sought in law OR, if not in law, specific outcome agency seeks by providing the deliverable?		It is the intent of this chapter to provide for a fair, cohesive, and comprehensive system for the training, certification, initial employment, evaluation, and continuous professional development of public educators in this State. (Section 59-26-10).
	Associated performance measure item numbers, if any		3.1.3; 3.3.1
Customer Details			
	Customer description		School Districts and Institutes of Higher Education
	Does the agency evaluate customer satisfaction?	2017-18	
	Counties served in last completed fiscal year	2017-18	
	Number of customers served in last completed FY	2017-18	
	Percentage change in customers served predicted for current FY	2018-19	Unknown
	Maximum number of potential customers, with unlimited resources		
Units Provided and Amounts Charged to Customers			
	Description of a single deliverable unit		1 Leadership Development Program
	Number of units provided	2017-18	8
		2016-17	8
		2015-16	7
	Does law prohibit charging the customer for the deliverable?	2017-18	No
	If yes, provide law		No applicable law
		2016-17	No
	If yes, provide law		No applicable law
		2015-16	No
	If yes, provide law		No applicable law
	Amount charged to customer per deliverable unit	2017-18	See comment below
		2016-17	See comment below
		2015-16	See comment below
Costs			
	Total employee equivalents required (37.5 hour per week units)	2017-18	7.50
		2016-17	7.50
		2015-16	7.00
	Total deliverable expenditures each year (operational and employee salary/fringe)	2017-18	\$827,327.98
		2016-17	\$959,345.68
		2015-16	\$1,076,952.92
	Total deliverable expenditures as a percentage of total agency expenditures	2017-18	0.02%
		2016-17	0.02%
		2015-16	0.03%
	Agency expenditures per unit of the deliverable	2017-18	\$103,416.00
		2016-17	\$119,918.21
		2015-16	\$153,850.42
Amount generated from providing deliverable			
	Total collected from charging customers	2017-18	\$30,800.00
		2016-17	\$34,730.00
		2015-16	\$31,690.00
	Total collected from non-state sources as a result of providing the deliverable (federal and other grants awarded to agency to provide deliverable)	2017-18	\$0.00
		2016-17	\$0.00
		2015-16	\$0.00
	Total collected from charging customers and non-state sources	2017-18	\$30,800.00
		2016-17	\$34,730.00
		2015-16	\$31,690.00
Agency Comments			
	Additional comments from agency (optional)		<p>FY 17-18: Served 516 educators and made multiple coaching visits to 141 new principals.</p> <p>FY 16-17: Served 491 educators and made multiple coaching visits to 134 new principals.</p> <p>FY 15-16: Served 524 educators and provided regional mentors to new principals.</p> <p>Fees</p> <p>Principal Induction Program: \$200</p> <p>School Leadership Executive Institute: \$100</p> <p>Institute for District Administrators: \$100</p>

The contents of this chart are considered sworn testimony from the agency director.

Deliverables

Agency: South Carolina Department of Education
Accurate as of: 8/12/19

Deliverable			
	Item number		38
	Associated laws		59-63-320; 200.25; 59-63-260; 59-59-150; 43-209; 43-210; 59-38-10;
	Does state or federal law specifically require this deliverable?		Yes
	Deliverable description		Provide local, regional, and statewide training related to school safety and emergency management, often in collaboration with SLED, the US Attorney's office – SC, and the State Fire Marshall. Administer the Youth Risk Behaviors Surveys (YRBS) and School Health Profiles.
	Responsible organizational unit (primary)		Student Intervention Services (Division of ECFR)
Results Sought			
	Does the legislature state intent, findings, or purpose?		No
	What is specific outcome sought in law OR, if not in law, specific outcome agency seeks by providing the deliverable?		Ensure the safety of all South Carolina students by providing appropriate and adequate training so that educators and administrators are knowledgeable in school safety.
	Associated performance measure item numbers, if any		5.5.1; 6.3.1
Customer Details			
	Customer description		School Districts
	Does the agency evaluate customer satisfaction?	2017-18	No
	Counties served in last completed fiscal year	2017-18	All
	Number of customers served in last completed FY	2017-18	Unknown
	Percentage change in customers served predicted for current FY	2018-19	Unknown
	Maximum number of potential customers, with unlimited resources		All Educators and School Administrators
Units Provided and Amounts Charged to Customers			
	Description of a single deliverable unit		A training, school safety checklist, YRBS, or School Health Profile completed.
	Number of units provided	2017-18	132
		2016-17	292
		2015-16	132
	Does law prohibit charging the customer for the deliverable?	2017-18	No
	If yes, provide law		No applicable law
		2016-17	No
	If yes, provide law		No applicable law
		2015-16	No
	If yes, provide law		No applicable law
	Amount charged to customer per deliverable unit	2017-18	\$0.00
		2016-17	\$0.00
		2015-16	\$0.00
Costs			
	Total employee equivalents required (37.5 hour per week units)	2017-18	1.25
		2016-17	1.25
		2015-16	1.25
	Total deliverable expenditures each year (operational and employee salary/fringe)	2017-18	\$115,257.23
		2016-17	\$296,010.53
		2015-16	\$113,624.00
	Total deliverable expenditures as a percentage of total agency expenditures	2017-18	0.00%
		2016-17	0.01%
		2015-16	0.00%
	Agency expenditures per unit of the deliverable	2017-18	\$873.16
		2016-17	\$1,013.73
		2015-16	\$860.79
Amount generated from providing deliverable			
	Total collected from charging customers	2017-18	\$0.00
		2016-17	\$0.00
		2015-16	\$0.00
	Total collected from non-state sources as a result of providing the deliverable (federal and other grants awarded to agency to provide deliverable)	2017-18	\$64,795.08
		2016-17	\$65,243.75
		2015-16	\$216,759.97
	Total collected from charging customers and non-state sources	2017-18	\$64,795.08
		2016-17	\$65,243.75
		2015-16	\$216,759.97
Agency Comments			
	Additional comments from agency (optional)		(FY 17-18): Conducted 10 safety trainings, collected and reviewed 82 school safety checklists, and administer YRBS in 40 schools. (FY 16-17): Conducted 10 safety trainings, collected and reviewed 82 school safety checklists, and administer Profiles in approximately 200 schools. (FY 15-16): Conducted 10 safety trainings, collected and reviewed 82 school safety checklists, and administer YRBS in 40 schools.

The contents of this chart are considered sworn testimony from the agency director.

Deliverables

Agency: South Carolina Department of Education
Accurate as of: 8/12/19

Deliverable			
	Item number		39
	Associated laws		200.29; 200.70; 200.74; 200.82; 200.83; 200.90; 200.61; 200.73;
Does state or federal law specifically require this deliverable?			Yes
Deliverable description			Administer and provide support, training, and monitoring to recipients of the federally funded 21st CCLC grant program.
Responsible organizational unit (primary)			Student Intervention Services (Division of ECFR)
Results Sought			
Does the legislature state intent, findings, or purpose?			No
What is specific outcome sought in law OR, if not in law, specific outcome agency seeks by providing the deliverable?			Allow for partnerships between community based organizations and the SCDE to form.
Associated performance measure item numbers, if any			Unknown
Customer Details			
Customer description			School Districts, Community-Based organizations, For-Profits organizations, Institutions of Higher Education
Does the agency evaluate customer satisfaction?			2017-18 No
Counties served in last completed fiscal year			2017-18 All
Number of customers served in last completed FY			2017-18 120
Percentage change in customers served predicted for current FY			2018-19 Unknown
Maximum number of potential customers, with unlimited resources			150
Units Provided and Amounts Charged to Customers			
Description of a single deliverable unit			Training provided or grant funded and monitored.
Number of units provided			2017-18 123
			2016-17 120
			2015-16 120
Does law prohibit charging the customer for the deliverable?			2017-18 No
If yes, provide law			No applicable law
			2016-17 No
If yes, provide law			No applicable law
			2015-16 No
If yes, provide law			No applicable law
Amount charged to customer per deliverable unit			2017-18 \$0.00
			2016-17 \$0.00
			2015-16 \$0.00
Costs			
Total employee equivalents required (37.5 hour per week units)			2017-18 5.00
			2016-17 5.00
			2015-16 5.00
Total deliverable expenditures each year (operational and employee salary/fringe)			2017-18 \$857,077.44
			2016-17 \$723,461.68
			2015-16 \$647,113.54
Total deliverable expenditures as a percentage of total agency expenditures			2017-18 0.02%
			2016-17 0.02%
			2015-16 0.02%
Agency expenditures per unit of the deliverable			2017-18 \$6,968.11
			2016-17 \$6,028.85
			2015-16 \$5,392.61
Amount generated from providing deliverable			
Total collected from charging customers			2017-18 \$0.00
			2016-17 \$0.00
			2015-16 \$0.00
Total collected from non-state sources as a result of providing the deliverable (federal and other grants awarded to agency to provide deliverable)			2017-18 \$1,777,060.20
			2016-17 \$922,035.85
			2015-16 \$7,842,603.13
Total collected from charging customers and non-state sources			2017-18 \$1,777,060.20
			2016-17 \$922,035.85
			2015-16 \$7,842,603.13
Agency Comments			
Additional comments from agency (optional)			(FY 17-18): 120 CCLCs funded and monitored; 3 training sessions; 1 statewide grant competition; prepare approximately 150 funding notifications for CCLCs. (FY 16-17): 115 CCLCs funded and monitored; 5 training sessions; 1 statewide grant competition; prepare approximately 150 funding notifications for CCLCs. (FY 15-16): CCLCs funded and monitored; 5 training sessions; 1 statewide grant competition; prepare approximately 150 funding notifications for CCLCs.

The contents of this chart are considered sworn testimony from the agency director.

Deliverables

Agency: South Carolina Department of Education
Accurate as of: 8/12/19

Deliverable			
	Item number		40
	Associated laws		59-63-220; 59-63-235; 59-63-270; 59-63-1320; 59-65-50; 43-274; 59-63-250; 59-63-217; 59-63-140; 59-63-210; 59-63-240; 59-59-40; 1.64; 1.102
Does state or federal law specifically require this deliverable?			Yes
Deliverable description			Provide district support, training, and/or monitoring of Education and Economic Development Act grants, Alternative School Programs, South Carolina Occupational Information System, and other initiatives which address student behavior and discipline.
Responsible organizational unit (primary)			Student Intervention Services (Division of ECFR)
Results Sought			
Does the legislature state intent, findings, or purpose?			Yes
What is specific outcome sought in law OR, if not in law, specific outcome agency seeks by providing the deliverable?			It is, therefore, the intent of this article to encourage district school boards throughout the State to establish alternative school programs. These programs shall be designed to provide appropriate services to students who for behavioral or academic reasons are not benefiting from the regular school program or may be interfering with the learning of others. It is further the intent of this article that cooperative agreements may be developed among school districts in order to implement innovative exemplary programs. (Section 59-63-1300).
Associated performance measure item numbers, if any			5.5.1
Customer Details			
Customer description			School Districts; Educators
Does the agency evaluate customer satisfaction?	2017-18		No
Counties served in last completed fiscal year	2017-18		All
Number of customers served in last completed FY	2017-18		Unknown
Percentage change in customers served predicted for current FY	2018-19		Unknown
Maximum number of potential customers, with unlimited resources			Unknown
Units Provided and Amounts Charged to Customers			
Description of a single deliverable unit			Training provided or grant monitored.
Number of units provided	2017-18		80
	2016-17		80
	2015-16		80
Does law prohibit charging the customer for the deliverable?	2017-18		No
	If yes, provide law		No applicable law
	2016-17		No
If yes, provide law	2015-16		No applicable law
	2016-17		No
	2015-16		No applicable law
Amount charged to customer per deliverable unit	2017-18		\$0.00
	2016-17		\$0.00
	2015-16		\$0.00
Costs			
Total employee equivalents required (37.5 hour per week units)	2017-18		7.75
	2016-17		7.75
	2015-16		7.75
Total deliverable expenditures each year (operational and employee salary/fringe)	2017-18		\$1,261,372.37
	2016-17		\$1,760,954.18
	2015-16		\$499,330.74
Total deliverable expenditures as a percentage of total agency expenditures	2017-18		0.03%
	2016-17		0.04%
	2015-16		0.01%
Agency expenditures per unit of the deliverable	2017-18		\$15,767.15
	2016-17		\$22,011.93
	2015-16		\$6,241.63
Amount generated from providing deliverable			
Total collected from charging customers	2017-18		\$0.00
	2016-17		\$0.00
	2015-16		\$0.00
Total collected from non-state sources as a result of providing the deliverable (federal and other grants awarded to agency to provide deliverable)	2017-18		\$3,711.00
	2016-17		\$97,529.09
	2015-16		\$8,568.20
Total collected from charging customers and non-state sources	2017-18		\$3,711.00
	2016-17		\$97,529.09
	2015-16		\$8,568.20
Agency Comments			
Additional comments from agency (optional)			<p>(FY 17-18): conduct an average of 50 onsite training/technical assistance sessions; facilitate an average of 8 webinars; monitor 23 grant programs; prepare 150 notifications of state funding; prepare 5 annual reports.</p> <p>(FY 16-17): conduct an average of 50 onsite training/technical assistance sessions; facilitate an average of 8 webinars; monitor 23 grant programs; prepare 150 notifications of state funding; prepare 5 annual reports.</p> <p>(FY 15-16): conduct an average of 50 onsite training/technical assistance sessions; facilitate an average of 8 webinars; monitor 23 grant programs; prepare 150 notifications of state funding; prepare 5 annual reports.</p>

The contents of this chart are considered sworn testimony from the agency director.

Deliverables

Agency: South Carolina Department of Education
Accurate as of: 8/12/19

Deliverable		
	Item number	41
	Associated laws	59-25-110; 59-25-130; 43-58.1
Does state or federal law specifically require this deliverable?		Yes
Deliverable description		Development and maintenance of electronic certification system.
Responsible organizational unit (primary)		Educator Services (Division of ECFR)
Results Sought		
Does the legislature state intent, findings, or purpose?		Yes
What is specific outcome sought in law OR, if not in law, specific outcome agency seeks by providing the deliverable?		A full record of all teachers' certificates shall be kept in the State Department of Education showing the name, age, sex, color and date of certificate of each person and such other information as may be desired. (59-25-130)
Associated performance measure item numbers, if any		3.1.3
Customer Details		
Customer description		School Districts; Applicants; Educators; SCDE Employees
Does the agency evaluate customer satisfaction?		2017-18 No
Counties served in last completed fiscal year		2017-18 All
Number of customers served in last completed FY		2017-18 Unknown
Percentage change in customers served predicted for current FY		2018-19 Unknown
Maximum number of potential customers, with unlimited resources		Unknown
Units Provided and Amounts Charged to Customers		
Description of a single deliverable unit		An electronic certification system
Number of units provided		2017-18 1
		2016-17 1
		2015-16 1
Does law prohibit charging the customer for the deliverable?		2017-18 No
If yes, provide law		No applicable law
		2016-17 No
If yes, provide law		No applicable law
		2015-16 No
If yes, provide law		No applicable law
Amount charged to customer per deliverable unit		2017-18 \$0.00
		2016-17 \$0.00
		2015-16 \$0.00
Costs		
Total employee equivalents required (37.5 hour per week units)		2017-18 0.50
		2016-17 1.00
		2015-16 1.00
Total deliverable expenditures each year (operational and employee salary/fringe)		2017-18 \$773,007.43
		2016-17 \$137,007.43
		2015-16 \$76,960.00
Total deliverable expenditures as a percentage of total agency expenditures		2017-18 0.02%
		2016-17 0.00%
		2015-16 0.00%
Agency expenditures per unit of the deliverable		2017-18 \$773,007.43
		2016-17 \$137,007.43
		2015-16 \$76,960.00
Amount generated from providing deliverable		
Total collected from charging customers		2017-18 \$0.00
		2016-17 \$0.00
		2015-16 \$0.00
Total collected from non-state sources as a result of providing the deliverable (federal and other grants awarded to agency to provide deliverable)		2017-18 \$0.00
		2016-17 \$0.00
		2015-16 \$0.00
Total collected from charging customers and non-state sources		2017-18 \$0.00
		2016-17 \$0.00
		2015-16 \$0.00
Agency Comments		
Additional comments from agency (optional)		The electronic certification system houses all educator certification data and includes an internal interface through which agency personnel process all educator certification requests, store documentation related to all educator requests and credential history, issue certificates and certificate upgrades, track progress of alternative route participants, and maintain educator experience records. The system includes a district portal for the use of authorized district personnel with responsibilities for the initial and ongoing employment, assignment, and certificate renewal of educators. The system also provides an educator portal to view certification status and a public look-up to verify credential status of educators employed in public school districts. Operation and enhancements to the current system are the responsibility of an IT contractor (.5 FTE in FY 15-16, 1.0 FTE in FY 16-17 and 17-18). Costs associated with Educator Services do not include those expenses related to the servers and technical infrastructure. Beginning with FY 17-18, has begun on the development of a new compensation and certification system by a contracted vendor. The new system is slated for completion in FY 19-20.

Deliverables

Agency: South Carolina Department of Education
Accurate as of: 8/12/19

Deliverable			
	Item number		42
	Associated laws		43-63; 43-.57.5
Does state or federal law specifically require this deliverable?			Yes
Deliverable description			Delivery of training program for individuals seeking to become educators through the Program of Alternative Certification for Educators (PACE).
Responsible organizational unit (primary)			Educator Services (Division of ECFR)
Results Sought			
Does the legislature state intent, findings, or purpose?			Yes
What is specific outcome sought in law OR, if not in law, specific outcome agency seeks by providing the deliverable?			An individual who qualifies under the Program of Alternative Certification for Educators (PACE) guidelines as adopted by the SBE may be issued an alternative route certificate. Successful completion of certification requirements as prescribed in the PACE guidelines as adopted by the State Board of Education will qualify the applicant for a professional certificate. (R. 43-51).
Associated performance measure item numbers, if any			3.2.1
Customer Details			
Customer description			School Districts; Applicants; Educators
Does the agency evaluate customer satisfaction?	2017-18		No
Counties served in last completed fiscal year	2017-18		All
Number of customers served in last completed FY	2017-18		See comment box below
Percentage change in customers served predicted for current FY	2018-19		Unknown
Maximum number of potential customers, with unlimited resources			1,000
Units Provided and Amounts Charged to Customers			
Description of a single deliverable unit			PACE participant
Number of units provided	2017-18		713
	2016-17		662
	2015-16		610
Does law prohibit charging the customer for the deliverable?	2017-18		No
	If yes, provide law		No applicable law
	2016-17		No
If yes, provide law	2016-17		No applicable law
	2015-16		No
	If yes, provide law		No applicable law
Amount charged to customer per deliverable unit	2017-18		\$500.00
	2016-17		\$500.00
	2015-16		\$500.00
Costs			
Total employee equivalents required (37.5 hour per week units)			
	2017-18		29.00
	2016-17		30.00
	2015-16		23.00
Total deliverable expenditures each year (operational and employee salary/fringe)			
	2017-18		\$492,712.80
	2016-17		\$443,541.22
	2015-16		\$421,308.09
Total deliverable expenditures as a percentage of total agency expenditures			
	2017-18		0.01%
	2016-17		0.01%
	2015-16		0.01%
Agency expenditures per unit of the deliverable			
	2017-18		\$691.04
	2016-17		\$670.00
	2015-16		\$690.67
Amount generated from providing deliverable			
Total collected from charging customers			
	2017-18		\$218,000.00
	2016-17		\$188,250.00
	2015-16		\$175,550.00
Total collected from non-state sources as a result of providing the deliverable (federal and other grants awarded to agency to provide deliverable)			
	2017-18		\$65,306.27
	2016-17		\$71,041.72
	2015-16		\$105,727.34
Total collected from charging customers and non-state sources			
	2017-18		\$283,306.27
	2016-17		\$259,291.72
	2015-16		\$281,277.34
Agency Comments			
Additional comments from agency (optional)			(FY 17-18): Year 1 Participants - 394; Year 2 Participants - 319 (FY 16-17): Year 1 Participants - 361; Year 2 Participants - 301 (FY 15-16): Year 1 Participants - 322; Year 2 Participants - 288 Fee Breakdown: PACE 1 Training - \$250 PACE 2 Training - \$250

Deliverables

Agency: South Carolina Department of Education
Accurate as of: 8/12/19

Deliverable			
	Item number		43
	Associated laws		59-26-40; 59-155-180; 43-52; 43-57; 43-90; 43-250.1; 43-57.1; 43-209; 59-26-90; 59-26-110; 59-155-180; 43-62; 43-220; 43-258.1; 59-21-550; 1.70; 1.100; 1A.89; 59-26-90; 59-26-110; 59-155-180; 43-62; 59-26-90; 59-26-110; 59-155-180; 43-62; 43-220; 43-258.1; 59-21-550; 1.70; 1.100; 1A.89; 43-53; 43-64;
	Does state or federal law specifically require this deliverable?		Yes
	Deliverable description		Provide direct technical assistance and support to applicants, educators, and school districts regarding the certification, employment, and assignment of the State's educators including those prepared through traditional and alternative route programs.
	Responsible organizational unit (primary)		Educator Services (Division of ECFR)
Results Sought			
	Does the legislature state intent, findings, or purpose?		Yes
	What is specific outcome sought in law OR, if not in law, specific outcome agency seeks by providing the deliverable?		The SCDE will provide school districts with ongoing technical assistance such as training, consultation, and advisement, upon request. (R. 43-205.1)
	Associated performance measure item numbers, if any		3.2.2
Customer Details			
	Customer description		School Districts; Applicants; Educators
	Does the agency evaluate customer satisfaction?	2017-18	No
	Counties served in last completed fiscal year	2017-18	All
	Number of customers served in last completed FY	2017-18	92,101
	Percentage change in customers served predicted for current FY	2018-19	Unknown
	Maximum number of potential customers, with unlimited resources		150,000
Units Provided and Amounts Charged to Customers			
	Description of a single deliverable unit		An educator request was processed or a first time certificate was issued.
	Number of units provided	2017-18	92,101
		2016-17	85,823
		2015-16	68,015
	Does law prohibit charging the customer for the deliverable?	2017-18	No
	If yes, provide law		No applicable law
		2016-17	No
	If yes, provide law		No applicable law
		2015-16	No
	If yes, provide law		No applicable law
	Amount charged to customer per deliverable unit	2017-18	See comment below
		2016-17	See comment below
		2015-16	See comment below
Costs			
	Total employee equivalents required (37.5 hour per week units)	2017-18	37.25
		2016-17	37.25
		2015-16	37.25
	Total deliverable expenditures each year (operational and employee salary/fringe)	2017-18	\$2,290,663.76
		2016-17	\$2,346,327.56
		2015-16	\$2,216,556.09
	Total deliverable expenditures as a percentage of total agency expenditures	2017-18	0.05%
		2016-17	0.05%
		2015-16	0.05%
	Agency expenditures per unit of the deliverable	2017-18	\$24.87
		2016-17	\$27.34
		2015-16	\$32.59
Amount generated from providing deliverable			
	Total collected from charging customers	2017-18	\$738,570.00
		2016-17	\$724,316.00
		2015-16	\$733,085.00
	Total collected from non-state sources as a result of providing the deliverable (federal and other grants awarded to agency to provide deliverable)	2017-18	\$0.00
		2016-17	\$0.00
		2015-16	\$0.00
	Total collected from charging customers and non-state sources	2017-18	\$738,570.00
		2016-17	\$724,316.00
		2015-16	\$733,085.00
Agency Comments			
	Additional comments from agency (optional)		Application fee: \$105 Make up fee: \$100 Re-grade fee: \$50

Deliverables

Agency: South Carolina Department of Education
Accurate as of: 8/12/19

Deliverable		
	Item number	44
	Associated laws	59-26-20; 59-26-30; 59-26-110;
Does state or federal law specifically require this deliverable?		Yes
	Deliverable description	Provide technical assistance to educator preparation providers related to initial and ongoing program approval and provider accreditation.
Responsible organizational unit (primary)		Educator Services (Division of ECFR)
Results Sought		
Does the legislature state intent, findings, or purpose?		Yes
What is specific outcome sought in law OR, if not in law, specific outcome agency seeks by providing the deliverable?		The SCDE will provide teacher education programs with ongoing technical assistance such as training, consultation, and advisement, upon request. (R. 43-205.1)
Associated performance measure item numbers, if any		Unknown
Customer Details		
Customer description		Educator Preparation Providers; Participants in Educator Preparation Programs
Does the agency evaluate customer satisfaction?	2017-18	No
Counties served in last completed fiscal year	2017-18	All
Number of customers served in last completed FY	2017-18	30
Percentage change in customers served predicted for current FY	2018-19	Unknown
Maximum number of potential customers, with unlimited resources		35
Units Provided and Amounts Charged to Customers		
Description of a single deliverable unit		Educator Preparation Provider
Number of units provided	2017-18	30
	2016-17	30
	2015-16	30
Does law prohibit charging the customer for the deliverable?	2017-18	No
If yes, provide law		No applicable law
	2016-17	No
If yes, provide law		No applicable law
	2015-16	No
If yes, provide law		No applicable law
Amount charged to customer per deliverable unit	2017-18	\$0.00
	2016-17	\$0.00
	2015-16	\$0.00
Costs		
Total employee equivalents required (37.5 hour per week units)	2017-18	2.75
	2016-17	2.75
	2015-16	1.75
Total deliverable expenditures each year (operational and employee salary/fringe)	2017-18	\$404,234.78
	2016-17	\$414,057.81
	2015-16	\$246,284.01
Total deliverable expenditures as a percentage of total agency expenditures	2017-18	0.01%
	2016-17	0.01%
	2015-16	0.01%
Agency expenditures per unit of the deliverable	2017-18	\$13,474.49
	2016-17	\$13,801.93
	2015-16	\$8,209.47
Amount generated from providing deliverable		
Total collected from charging customers	2017-18	\$0.00
	2016-17	\$0.00
	2015-16	\$0.00
Total collected from non-state sources as a result of providing the deliverable (federal and other grants awarded to agency to provide deliverable)	2017-18	\$0.00
	2016-17	\$0.00
	2015-16	\$0.00
Total collected from charging customers and non-state sources	2017-18	\$0.00
	2016-17	\$0.00
	2015-16	\$0.00
Agency Comments		
Additional comments from agency (optional)		Staff members supporting educator preparation provide technical support with accreditation and program approval for 30 college and university providers with over 300 preparation programs.

The contents of this chart are considered sworn testimony from the agency director.

Deliverables

Agency: South Carolina Department of Education
Accurate as of: 8/12/19

Deliverable			50	51
Item number			200.504; 200.514; 59-21-1020	200.504; 200.514; 59-21-1020; 59-40-50; 200.501; 200.503; 200.507; 2 C.F.R. Appendix I to Part 200; 2 C.F.R. Appendix II to Part 200; 2 C.F.R. Appendix III to Part 200; 2 C.F.R. Appendix IX to Part 200; 59-21-1020
Associated laws				
Does state or federal law specifically require this deliverable?			Yes	Yes
Deliverable description			Perform internal audits of agency operations which includes compliance and inventory audits performed for county bus shops.	Perform external audits of sub recipients of federal funds that have passed through the SCDE.
Responsible organizational unit (primary)			Auditing Services (Division of DTAO)	Auditing Services (Division of DTAO)
Results Sought				
Does the legislature state intent, findings, or purpose?			Yes	Yes
What is specific outcome sought in law OR, if not in law, specific outcome agency seeks by providing the deliverable?			The State Department of Education shall carefully monitor and audit the disbursement of monies from the South Carolina Education Improvement Act Fund. Any line item appropriation not fully expended for any program under the South Carolina Education Improvement Act of 1984 reverts to the fund. (Section 29-21-1010).	The State Department of Education shall carefully monitor and audit the disbursement of monies from the South Carolina Education Improvement Act Fund. Any line item appropriation not fully expended for any program under the South Carolina Education Improvement Act of 1984 reverts to the fund. (Section 29-21-1010).
Associated performance measure item numbers, if any			Unknown	7.1.2
Customer Details				
Customer description			SCDE Offices; County Bus Shops	Sub recipients of Federal Funds
Does the agency evaluate customer satisfaction?			No	No
Counties served in last completed fiscal year			All	All
Number of customers served in last completed FY			1	17
Percentage change in customers served predicted for current FY			0.00%	Unknown
Maximum number of potential customers, with unlimited resources			1 (The SCDE because they are internal audits)	Unknown
Units Provided and Amounts Charged to Customers				
Description of a single deliverable unit			An internal audit completed	Audit completed
Number of units provided			2017-18 65	17
			2016-17 66	13
			2015-16 79	18
Does law prohibit charging the customer for the deliverable?			No	No
If yes, provide law			No applicable law	No applicable law
			No	No
If yes, provide law			No applicable law	No applicable law
			No	No
If yes, provide law			No applicable law	No applicable law
Amount charged to customer per deliverable unit			2017-18 \$0.00	\$0.00
			2016-17 \$0.00	\$0.00
			2015-16 \$0.00	\$0.00
Costs				
Total employee equivalents required (37.5 hour per week units)			2017-18 2.35	1.60
			2016-17 3.50	0.50
			2015-16 3.50	2.75
Total deliverable expenditures each year (operational and employee salary/fringe)			2017-18 \$239,703.54	\$163,202.41
			2016-17 \$308,656.98	\$44,093.85
			2015-16 \$267,882.11	\$210,478.80
Total deliverable expenditures as a percentage of total agency expenditures			2017-18 0.01%	0.00%
			2016-17 0.01%	0.00%
			2015-16 0.01%	0.01%
Agency expenditures per unit of the deliverable			2017-18 \$3,687.75	\$9,600.14
			2016-17 \$4,676.62	\$3,391.83
			2015-16 \$3,390.91	\$11,693.27
Amount generated from providing deliverable				
Total collected from charging customers			2017-18 \$0.00	\$0.00
			2016-17 \$0.00	\$0.00
			2015-16 \$0.00	\$0.00
Total collected from non-state sources as a result of providing the deliverable (federal and other grants awarded to agency to provide deliverable)			2017-18 \$0.00	\$0.00
			2016-17 \$0.00	\$0.00
			2015-16 \$0.00	\$0.00
Total collected from charging customers and non-state sources			2017-18 \$0.00	\$0.00
			2016-17 \$0.00	\$0.00
			2015-16 \$0.00	\$0.00
Agency Comments				
Additional comments from agency (optional)				

Deliverables

Agency: South Carolina Department of Education
Accurate as of: 8/12/19

Deliverable	
Item number	52
Associated laws	59-17-100; 200.511; 200.521; 59-21-1020
Does state or federal law specifically require this deliverable?	No
Deliverable description	Publish guides and handbooks (Internal Audit guide, the SCDE Financial Accounting Handbook, and the National Public Education Finance Survey)
Responsible organizational unit (primary)	Auditing Services (Division of DTAO)
Results Sought	
Does the legislature state intent, findings, or purpose?	No
What is specific outcome sought in law OR, if not in law, specific outcome agency seeks by providing the deliverable?	Ensure all SCDE employees and sub recipients are aware of auditing policies and guidelines.
Associated performance measure item numbers, if any	7.1.1
Customer Details	
Customer description	Independent Auditors, Schools Districts, Program Offices within SCDE, Nonprofits
Does the agency evaluate customer satisfaction?	2017-18 No
Counties served in last completed fiscal year	2017-18 All
Number of customers served in last completed FY	2017-18 Unknown
Percentage change in customers served predicted for current FY	2018-19 Unknown
Maximum number of potential customers, with unlimited resources	Unknown
Units Provided and Amounts Charged to Customers	
Description of a single deliverable unit	A guide, handbook, or survey completed
Number of units provided	2017-18 3
	2016-17 3
	2015-16 3
Does law prohibit charging the customer for the deliverable?	2017-18 No
If yes, provide law	No applicable law
	2016-17 No
If yes, provide law	No applicable law
	2015-16 No
If yes, provide law	No applicable law
Amount charged to customer per deliverable unit	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Costs	
Total employee equivalents required (37.5 hour per week units)	2017-18 0.75
	2016-17 0.65
	2015-16 0.75
Total deliverable expenditures each year (operational and employee salary/fringe)	2017-18 \$76,501.13
	2016-17 \$57,322.01
	2015-16 \$57,403.31
Total deliverable expenditures as a percentage of total agency expenditures	2017-18 0.00%
	2016-17 0.00%
	2015-16 0.00%
Agency expenditures per unit of the deliverable	2017-18 \$25,500.38
	2016-17 \$19,107.34
	2015-16 \$19,134.44
Amount generated from providing deliverable	
Total collected from charging customers	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Total collected from non-state sources as a result of providing the deliverable (federal and other grants awarded to agency to provide deliverable)	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Total collected from charging customers and non-state sources	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Agency Comments	
Additional comments from agency (optional)	For each FY: 1 Annual Audit Guide, 1 Financial Accounting Handbook, and 1 Survey

The contents of this chart are considered sworn testimony from the agency director.

Deliverables

Agency: South Carolina Department of Education
Accurate as of: 8/12/19

Deliverable	
Item number	53
Associated laws	59-40-50; 200.501; 200.503; 200.507
Does state or federal law specifically require this deliverable?	No
Deliverable description	Provide external auditing training.
Responsible organizational unit (primary)	Auditing Services (Division of DTAO)
Results Sought	
Does the legislature state intent, findings, or purpose?	No
What is specific outcome sought in law OR, if not in law, specific outcome agency seeks by providing the deliverable?	Ensure all SCDE employees and sub recipients are aware of auditing policies and guidelines.
Associated performance measure item numbers, if any	Unknown
Customer Details	
Customer description	External Auditors; Program Offices within SCDE
Does the agency evaluate customer satisfaction?	2017-18 No
Counties served in last completed fiscal year	2017-18 Unknown
Number of customers served in last completed FY	2017-18 Unknown
Percentage change in customers served predicted for current FY	2018-19 Unknown
Maximum number of potential customers, with unlimited resources	Unknown
Units Provided and Amounts Charged to Customers	
Description of a single deliverable unit	An external audit training
Number of units provided	2017-18 0
	2016-17 0
	2015-16 1
Does law prohibit charging the customer for the deliverable?	2017-18 No
If yes, provide law	No applicable law
	2016-17 No
If yes, provide law	No applicable law
	2015-16 No
If yes, provide law	No applicable law
Amount charged to customer per deliverable unit	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Costs	
Total employee equivalents required (37.5 hour per week units)	2017-18 0.00
	2016-17 0.00
	2015-16 0.30
Total deliverable expenditures each year (operational and employee salary/fringe)	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$22,961.32
Total deliverable expenditures as a percentage of total agency expenditures	2017-18 0.00%
	2016-17 0.00%
	2015-16 0.00%
Agency expenditures per unit of the deliverable	2017-18 There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
	2016-17 There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
	2015-16 \$22,961.32
Amount generated from providing deliverable	
Total collected from charging customers	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Total collected from non-state sources as a result of providing the deliverable (federal and other grants awarded to agency to provide deliverable)	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Total collected from charging customers and non-state sources	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Agency Comments	
Additional comments from agency (optional)	The external auditor training was held in May 2016. The training was not held in FY 2016-17 or FY 2017-18. During FY 2015-16, 2 employees spent 15% of their time preparing, organizing, and presenting at the training.

Deliverables

Agency: South Carolina Department of Education
Accurate as of: 8/12/19

Deliverable		
	Item number	54
	Associated laws	2 CFR Part 200; 200.516; 200.517; 2 C.F.R. Appendix I to Part 200; 59-21-1020
Does state or federal law specifically require this deliverable?		Yes
Deliverable description		Calculate sub recipients risk assessment scores
Responsible organizational unit (primary)		Auditing Services (Division of DTAO)
Results Sought		
Does the legislature state intent, findings, or purpose?		Yes
What is specific outcome sought in law OR, if not in law, specific outcome agency seeks by providing the deliverable?		The State Department of Education shall carefully monitor and audit the disbursement of monies from the South Carolina Education Improvement Act Fund. Any line item appropriation not fully expended for any program under the South Carolina Education Improvement Act of 1984 reverts to the fund. (Section 29-21-1010).
Associated performance measure item numbers, if any		Unknown
Customer Details		
Customer description		School Districts; Sub recipients of Federal Funds
Does the agency evaluate customer satisfaction?		2017-18 No
Counties served in last completed fiscal year		2017-18 All
Number of customers served in last completed FY		2017-18 82
Percentage change in customers served predicted for current FY		2018-19 0.00%
Maximum number of potential customers, with unlimited resources		82
Units Provided and Amounts Charged to Customers		
Description of a single deliverable unit		Risk rating calculated
Number of units provided		2017-18 82
		2016-17 82
		2015-16 82
Does law prohibit charging the customer for the deliverable?		2017-18 No
If yes, provide law		No applicable law
		No
If yes, provide law		No applicable law
		No
If yes, provide law		No applicable law
		No
Amount charged to customer per deliverable unit		2017-18 \$0.00
		2016-17 \$0.00
		2015-16 \$0.00
Costs		
Total employee equivalents required (37.5 hour per week units)		
		2017-18 1.30
		2016-17 0.50
		2015-16 0.70
Total deliverable expenditures each year (operational and employee salary/fringe)		
		2017-18 \$132,601.96
		2016-17 \$44,093.85
		2015-16 \$53,576.42
Total deliverable expenditures as a percentage of total agency expenditures		
		2017-18 0.00%
		2016-17 0.00%
		2015-16 0.00%
Agency expenditures per unit of the deliverable		
		2017-18 \$1,617.10
		2016-17 \$537.73
		2015-16 \$653.37
Amount generated from providing deliverable		
Total collected from charging customers		
		2017-18 \$0.00
		2016-17 \$0.00
		2015-16 \$0.00
Total collected from non-state sources as a result of providing the deliverable (federal and other grants awarded to agency to provide deliverable)		
		2017-18 \$0.00
		2016-17 \$0.00
		2015-16 \$0.00
Total collected from charging customers and non-state sources		
		2017-18 \$0.00
		2016-17 \$0.00
		2015-16 \$0.00
Agency Comments		
Additional comments from agency (optional)		

Deliverables

Agency: South Carolina Department of Education
Accurate as of: 8/12/19

Deliverable		
	Item number	55
	Associated laws	
Does state or federal law specifically require this deliverable?		No
Deliverable description		Provide technology infrastructure development and support for the agency by maintaining all systems hardware and software.
Responsible organizational unit (primary)		Chief Information Officer (Division of DTAO)
Results Sought		
Does the legislature state intent, findings, or purpose?		No
What is specific outcome sought in law OR, if not in law, specific outcome agency seeks by providing the deliverable?		Ensure all technology is working properly for all SCDE employees.
Associated performance measure item numbers, if any		Unknown
Customer Details		
Customer description		SCDE Employees
Does the agency evaluate customer satisfaction?	2017-18	No
Counties served in last completed fiscal year	2017-18	All
Number of customers served in last completed FY	2017-18	1
Percentage change in customers served predicted for current FY	2018-19	0.00%
Maximum number of potential customers, with unlimited resources		1
Units Provided and Amounts Charged to Customers		
Description of a single deliverable unit		Development of infrastructure or maintenance required
Number of units provided	2017-18	Does not track
	2016-17	Does not track
	2015-16	Does not track
Does law prohibit charging the customer for the deliverable?	2017-18	No
If yes, provide law		No applicable law
	2016-17	No
If yes, provide law		No applicable law
	2015-16	No
If yes, provide law		No applicable law
Amount charged to customer per deliverable unit	2017-18	\$0.00
	2016-17	\$0.00
	2015-16	\$0.00
Costs		
Total employee equivalents required (37.5 hour per week units)	2017-18	5.00
	2016-17	5.00
	2015-16	5.00
Total deliverable expenditures each year (operational and employee salary/fringe)	2017-18	\$3,865,459.89
	2016-17	\$1,563,102.02
	2015-16	\$1,524,353.90
Total deliverable expenditures as a percentage of total agency expenditures	2017-18	0.08%
	2016-17	0.03%
	2015-16	0.04%
Agency expenditures per unit of the deliverable	2017-18	There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
	2016-17	There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
	2015-16	There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
Amount generated from providing deliverable		
Total collected from charging customers	2017-18	\$0.00
	2016-17	\$0.00
	2015-16	\$0.00
Total collected from non-state sources as a result of providing the deliverable (federal and other grants awarded to agency to provide deliverable)	2017-18	\$0.00
	2016-17	\$0.00
	2015-16	\$0.00
Total collected from charging customers and non-state sources	2017-18	\$0.00
	2016-17	\$0.00
	2015-16	\$0.00
Agency Comments		
Additional comments from agency (optional)		<p>Major procurements in FY 17-18 to replace and provide server and storage capacity. The Chief Information Office is responsible for the Information Technology functions for the Department of Education.</p> <p>Customer number explanation: Because this is an internal function of the SCDE, but still a deliverable of the Chief Information Office, their is only one customer (the SCDE). Although it is only one customer, this deliverable allows all SCDE employees to serve all counties across the state and thus, 'All Counties' was selected for counties served.</p>

Deliverables

Agency: South Carolina Department of Education
Accurate as of: 8/12/19

Deliverable	
Item number	56
Associated laws	
Does state or federal law specifically require this deliverable?	No
Deliverable description	Provide project management, business analysis, application development, quality assurance and support.
Responsible organizational unit (primary)	Chief Information Officer (Division of DTAO)
Results Sought	
Does the legislature state intent, findings, or purpose?	No
What is specific outcome sought in law OR, if not in law, specific outcome agency seeks by providing the deliverable?	Ensure all technology is working properly for all SCDE employees.
Associated performance measure item numbers, if any	Unknown
Customer Details	
Customer description	SCDE Employees
Does the agency evaluate customer satisfaction?	2017-18 No
Counties served in last completed fiscal year	2017-18 All
Number of customers served in last completed FY	2017-18 1
Percentage change in customers served predicted for current FY	2018-19 0.00%
Maximum number of potential customers, with unlimited resources	1
Units Provided and Amounts Charged to Customers	
Description of a single deliverable unit	Management, analysis, development, or assurances were provided
Number of units provided	2017-18 Unknown
	2016-17 Unknown
	2015-16 Unknown
Does law prohibit charging the customer for the deliverable?	2017-18 No
If yes, provide law	No applicable law
	2016-17 No
If yes, provide law	No applicable law
	2015-16 No
If yes, provide law	No applicable law
Amount charged to customer per deliverable unit	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Costs	
Total employee equivalents required (37.5 hour per week units)	2017-18 26.00
	2016-17 15.00
	2015-16 18.00
Total deliverable expenditures each year (operational and employee salary/fringe)	2017-18 \$1,668,404.52
	2016-17 \$1,076,044.24
	2015-16 \$1,239,650.63
Total deliverable expenditures as a percentage of total agency expenditures	2017-18 0.04%
	2016-17 0.02%
	2015-16 0.03%
Agency expenditures per unit of the deliverable	2017-18 There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
	2016-17 There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
	2015-16 There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
Amount generated from providing deliverable	
Total collected from charging customers	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Total collected from non-state sources as a result of providing the deliverable (federal and other grants awarded to agency to provide deliverable)	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Total collected from charging customers and non-state sources	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Agency Comments	
Additional comments from agency (optional)	

Deliverables

Agency: South Carolina Department of Education
Accurate as of: 8/12/19

Deliverable	
Item number	57
Associated laws	
Does state or federal law specifically require this deliverable?	No
Deliverable description	Provide agency desktop support, help desk functions, and telecommunications.
Responsible organizational unit (primary)	Chief Information Officer (Division of DTAO)
Results Sought	
Does the legislature state intent, findings, or purpose?	No
What is specific outcome sought in law OR, if not in law, specific outcome agency seeks by providing the deliverable?	Ensure all technology is working properly for all SCDE employees.
Associated performance measure item numbers, if any	Unknown
Customer Details	
Customer description	SCDE Employees
Does the agency evaluate customer satisfaction?	2017-18 No
Counties served in last completed fiscal year	2017-18 All
Number of customers served in last completed FY	2017-18 1
Percentage change in customers served predicted for current FY	2018-19 0.00%
Maximum number of potential customers, with unlimited resources	1
Units Provided and Amounts Charged to Customers	
Description of a single deliverable unit	Help desk provided support
Number of units provided	2017-18 Unknown
	2016-17 Unknown
	2015-16 Unknown
Does law prohibit charging the customer for the deliverable?	2017-18 No
If yes, provide law	No applicable law
	2016-17 No
If yes, provide law	No applicable law
	2015-16 No
If yes, provide law	No applicable law
Amount charged to customer per deliverable unit	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Costs	
Total employee equivalents required (37.5 hour per week units)	2017-18 9.00
	2016-17 10.00
	2015-16 10.00
Total deliverable expenditures each year (operational and employee salary/fringe)	2017-18 \$854,555.89
	2016-17 \$608,303.73
	2015-16 495368.21
Total deliverable expenditures as a percentage of total agency expenditures	2017-18 0.02%
	2016-17 0.01%
	2015-16 0.01%
Agency expenditures per unit of the deliverable	2017-18 There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
	2016-17 There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
	2015-16 There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
Amount generated from providing deliverable	
Total collected from charging customers	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Total collected from non-state sources as a result of providing the deliverable (federal and other grants awarded to agency to provide deliverable)	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Total collected from charging customers and non-state sources	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Agency Comments	
Additional comments from agency (optional)	

Deliverables

Agency: South Carolina Department of Education
Accurate as of: 8/12/19

Deliverable		
	Item number	58
	Associated laws	
Does state or federal law specifically require this deliverable?		No
Deliverable description		Provide print and mail functions.
Responsible organizational unit (primary)		Chief Information Officer (Division of DTAO)
Results Sought		
Does the legislature state intent, findings, or purpose?		No
What is specific outcome sought in law OR, if not in law, specific outcome agency seeks by providing the deliverable?		Ensure all mail flowing through the agency is delivered and received as well as handling the printing needs of the agency.
Associated performance measure item numbers, if any		Unknown
Customer Details		
Customer description		SCDE Employees
Does the agency evaluate customer satisfaction?	2017-18	No
Counties served in last completed fiscal year	2017-18	All
Number of customers served in last completed FY	2017-18	1
Percentage change in customers served predicted for current FY	2018-19	0.00%
Maximum number of potential customers, with unlimited resources		1
Units Provided and Amounts Charged to Customers		
Description of a single deliverable unit		Print job completed or mail delivered
Number of units provided	2017-18	Does not track
	2016-17	Does not track
	2015-16	Does not track
Does law prohibit charging the customer for the deliverable?	2017-18	No
If yes, provide law		No applicable law
	2016-17	No
If yes, provide law		No applicable law
	2015-16	No
If yes, provide law		No applicable law
Amount charged to customer per deliverable unit	2017-18	\$0.00
	2016-17	\$0.00
	2015-16	\$0.00
Costs		
Total employee equivalents required (37.5 hour per week units)	2017-18	3.00
	2016-17	3.00
	2015-16	3.00
Total deliverable expenditures each year (operational and employee salary/fringe)	2017-18	\$489,292.46
	2016-17	\$447,457.78
	2015-16	\$403,212.38
Total deliverable expenditures as a percentage of total agency expenditures	2017-18	0.01%
	2016-17	0.01%
	2015-16	0.01%
Agency expenditures per unit of the deliverable	2017-18	There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
	2016-17	There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
	2015-16	There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
Amount generated from providing deliverable		
Total collected from charging customers	2017-18	\$0.00
	2016-17	\$0.00
	2015-16	\$0.00
Total collected from non-state sources as a result of providing the deliverable (federal and other grants awarded to agency to provide deliverable)	2017-18	\$0.00
	2016-17	\$0.00
	2015-16	\$0.00
Total collected from charging customers and non-state sources	2017-18	\$0.00
	2016-17	\$0.00
	2015-16	\$0.00
Agency Comments		
Additional comments from agency (optional)		

Deliverables

Agency: South Carolina Department of Education
Accurate as of: 8/12/19

Deliverable	
Item number	59
Associated laws	
Does state or federal law specifically require this deliverable?	No
Deliverable description	Provide systems that protect agency systems and information from malicious attack.
Responsible organizational unit (primary)	Chief Information Security Office (Division of DTAO)
Results Sought	
Does the legislature state intent, findings, or purpose?	No
What is specific outcome sought in law OR, if not in law, specific outcome agency seeks by providing the deliverable?	Ensure all systems are protected so that sensitive information is unable to be accessed by outside parties.
Associated performance measure item numbers, if any	Unknown
Customer Details	
Customer description	SCDE Employees
Does the agency evaluate customer satisfaction?	2017-18 No
Counties served in last completed fiscal year	2017-18 All
Number of customers served in last completed FY	2017-18 1
Percentage change in customers served predicted for current FY	2018-19 0.00%
Maximum number of potential customers, with unlimited resources	1
Units Provided and Amounts Charged to Customers	
Description of a single deliverable unit	System provided
Number of units provided	2017-18 Unknown
	2016-17 Unknown
	2015-16 Unknown
Does law prohibit charging the customer for the deliverable?	2017-18 No
If yes, provide law	No applicable law
	2016-17 No
If yes, provide law	No applicable law
	2015-16 No
If yes, provide law	No applicable law
Amount charged to customer per deliverable unit	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Costs	
Total employee equivalents required (37.5 hour per week units)	2017-18 4.00
	2016-17 4.00
	2015-16 3.00
Total deliverable expenditures each year (operational and employee salary/fringe)	2017-18 \$1,108,967.63
	2016-17 \$1,172,497.73
	2015-16 \$313,552.62
Total deliverable expenditures as a percentage of total agency expenditures	2017-18 0.02%
	2016-17 0.03%
	2015-16 0.01%
Agency expenditures per unit of the deliverable	2017-18 There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
	2016-17 There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
	2015-16 There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
Amount generated from providing deliverable	
Total collected from charging customers	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Total collected from non-state sources as a result of providing the deliverable (federal and other grants awarded to agency to provide deliverable)	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Total collected from charging customers and non-state sources	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Agency Comments	
Additional comments from agency (optional)	

Deliverables

Agency: South Carolina Department of Education
Accurate as of: 8/12/19

Deliverable	
Item number	60
Associated laws	
Does state or federal law specifically require this deliverable?	No
Deliverable description	Provide support related to student information systems, including PowerSchool, Enrich, SUNS, and related data.
Responsible organizational unit (primary)	Research and Data Analysis (Division of DTAO)
Results Sought	
Does the legislature state intent, findings, or purpose?	No
What is specific outcome sought in law OR, if not in law, specific outcome agency seeks by providing the deliverable?	Provide necessary support to SCDE employees as well as school districts to ensure that all systems are being utilized correctly and effectively.
Associated performance measure item numbers, if any	Unknown
Customer Details	
Customer description	Schools; School Districts
Does the agency evaluate customer satisfaction?	2017-18 No
Counties served in last completed fiscal year	2017-18 All
Number of customers served in last completed FY	2017-18 All School Districts
Percentage change in customers served predicted for current FY	2018-19 0.00%
Maximum number of potential customers, with unlimited resources	All School Districts
Units Provided and Amounts Charged to Customers	
Description of a single deliverable unit	Support provided regarding PowerSchool, Enrich, or SUNS related data
Number of units provided	2017-18 Does not track
	2016-17 Does not track
	2015-16 Does not track
Does law prohibit charging the customer for the deliverable?	2017-18 No
If yes, provide law	No applicable law
	2016-17 No
If yes, provide law	No applicable law
	2015-16 No
If yes, provide law	No applicable law
Amount charged to customer per deliverable unit	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Costs	
Total employee equivalents required (37.5 hour per week units)	2017-18 9.00
	2016-17 9.00
	2015-16 7.00
Total deliverable expenditures each year (operational and employee salary/fringe)	2017-18 \$8,254,547.81
	2016-17 \$6,791,691.67
	2015-16 \$7,402,622.98
Total deliverable expenditures as a percentage of total agency expenditures	2017-18 0.18%
	2016-17 0.15%
	2015-16 0.18%
Agency expenditures per unit of the deliverable	2017-18 There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
	2016-17 There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
	2015-16 There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
Amount generated from providing deliverable	
Total collected from charging customers	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Total collected from non-state sources as a result of providing the deliverable (federal and other grants awarded to agency to provide deliverable)	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Total collected from charging customers and non-state sources	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Agency Comments	
Additional comments from agency (optional)	

Deliverables

Agency: South Carolina Department of Education
Accurate as of: 8/12/19

Deliverable			
	Item number	61	
	Associated laws	59-18-900	
Does state or federal law specifically require this deliverable?			Yes
	Deliverable description	Collect and analyze data for the annual state report cards, ED Facts reporting, state reporting, and longitudinal data systems.	
	Responsible organizational unit (primary)	Research and Data Analysis (Division of DTAO)	
Results Sought			
	Does the legislature state intent, findings, or purpose?	Yes	
	What is specific outcome sought in law OR, if not in law, specific outcome agency seeks by providing the deliverable?	The annual report card must serve at least six purposes: (1) inform parents and the public about the school's performance including, but not limited to, that on the home page of the report there must be each school's overall performance rating in a font size larger than twenty-six and the total number of points the school achieved on a zero to one hundred scale; (2) assist in addressing the strengths and weaknesses within a particular school; (3) recognize schools with high performance; (4) evaluate and focus resources on schools with low performance; (5) meet federal report card requirements; and (6) document the preparedness of high school graduates for college and career. (Section 59-18-900).	
	Associated performance measure item numbers, if any	4.1.2	
Customer Details			
	Customer description	Schools; School Districts; General Public; SCDE Employees	
	Does the agency evaluate customer satisfaction?	2017-18	No
	Counties served in last completed fiscal year	2017-18	All
	Number of customers served in last completed FY	2017-18	All Schools and Districts
	Percentage change in customers served predicted for current FY	2018-19	0.00%
	Maximum number of potential customers, with unlimited resources	All Schools and Districts	
Units Provided and Amounts Charged to Customers			
	Description of a single deliverable unit	Data analyzed	
	Number of units provided	2017-18	Unknown
		2016-17	Unknown
		2015-16	Unknown
	Does law prohibit charging the customer for the deliverable?	2017-18	No
	If yes, provide law	No applicable law	
		2016-17	No
	If yes, provide law	No applicable law	
		2015-16	No
	If yes, provide law	No applicable law	
	Amount charged to customer per deliverable unit	2017-18	\$0.00
		2016-17	\$0.00
		2015-16	\$0.00
Costs			
	Total employee equivalents required (37.5 hour per week units)	2017-18	12.00
		2016-17	12.00
		2015-16	10.00
	Total deliverable expenditures each year (operational and employee salary/fringe)	2017-18	\$1,526,334.76
		2016-17	\$1,193,729.96
		2015-16	\$955,273.50
	Total deliverable expenditures as a percentage of total agency expenditures	2017-18	0.03%
		2016-17	0.03%
		2015-16	0.02%
	Agency expenditures per unit of the deliverable	2017-18	There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
		2016-17	There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
		2015-16	There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
Amount generated from providing deliverable			
	Total collected from charging customers	2017-18	\$0.00
		2016-17	\$0.00
		2015-16	\$0.00
	Total collected from non-state sources as a result of providing the deliverable (federal and other grants awarded to agency to provide deliverable)	2017-18	\$0.00
		2016-17	\$0.00
		2015-16	\$0.00
	Total collected from charging customers and non-state sources	2017-18	\$0.00
		2016-17	\$0.00
		2015-16	\$0.00
Agency Comments			
	Additional comments from agency (optional)		

Deliverables

Agency: South Carolina Department of Education
Accurate as of: 8/12/19

Deliverable		Item number	62
		Associated laws	
Does state or federal law specifically require this deliverable?			Yes
Deliverable description			Publication of the annual state and federal report cards.
Responsible organizational unit (primary)			Research and Data Analysis (Division of DTAO)
Results Sought			
Does the legislature state intent, findings, or purpose?			Yes
What is specific outcome sought in law OR, if not in law, specific outcome agency seeks by providing the deliverable?			The Education Oversight Committee, working with the State Board of Education, is directed to establish the format of a comprehensive, web-based, annual report card to report on the performance for the State and for individual primary, elementary, middle, high schools, career centers, and school districts of the State. (Section 59-18-900).
Associated performance measure item numbers, if any			Unknown
Customer Details			
Customer description			Schools; School Districts; General Public; SCDE Employees
Does the agency evaluate customer satisfaction?	2017-18		No
Counties served in last completed fiscal year	2017-18		All
Number of customers served in last completed FY	2017-18		All Schools and Districts
Percentage change in customers served predicted for current FY	2018-19		0.00%
Maximum number of potential customers, with unlimited resources			All Schools and Districts
Units Provided and Amounts Charged to Customers			
Description of a single deliverable unit			State or Federal Report Card published
Number of units provided	2017-18		Unknown
	2016-17		Unknown
	2015-16		Unknown
Does law prohibit charging the customer for the deliverable?	2017-18		No
If yes, provide law			No applicable law
	2016-17		No
If yes, provide law			No applicable law
	2015-16		No
If yes, provide law			No applicable law
Amount charged to customer per deliverable unit	2017-18		\$0.00
	2016-17		\$0.00
	2015-16		\$0.00
Costs			
Total employee equivalents required (37.5 hour per week units)			
	2017-18		4.00
	2016-17		4.00
	2015-16		3.00
Total deliverable expenditures each year (operational and employee salary/fringe)			
	2017-18		\$544,596.44
	2016-17		\$317,466.91
	2015-16		\$234,425.38
Total deliverable expenditures as a percentage of total agency expenditures			
	2017-18		0.01%
	2016-17		0.01%
	2015-16		0.01%
Agency expenditures per unit of the deliverable			
	2017-18		There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
	2016-17		There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
	2015-16		There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
Amount generated from providing deliverable			
Total collected from charging customers			
	2017-18		\$0.00
	2016-17		\$0.00
	2015-16		\$0.00
Total collected from non-state sources as a result of providing the deliverable (federal and other grants awarded to agency to provide deliverable)			
	2017-18		\$0.00
	2016-17		\$0.00
	2015-16		\$0.00
Total collected from charging customers and non-state sources			
	2017-18		\$0.00
	2016-17		\$0.00
	2015-16		\$0.00
Agency Comments			
Additional comments from agency (optional)			

Deliverables

Agency: South Carolina Department of Education
Accurate as of: 8/12/19

Deliverable	
Item number	63
Associated laws	
Does state or federal law specifically require this deliverable?	No
Deliverable description	Provide support to other programs with data collection and reporting needs.
Responsible organizational unit (primary)	Research and Data Analysis (Division of DTAO)
Results Sought	
Does the legislature state intent, findings, or purpose?	No
What is specific outcome sought in law OR, if not in law, specific outcome agency seeks by providing the deliverable?	The ability to gather requested data for SCDE employees as well as other stakeholders as needed.
Associated performance measure item numbers, if any	3.4.1
Customer Details	
Customer description	SCDE Employees
Does the agency evaluate customer satisfaction?	2017-18 No
Counties served in last completed fiscal year	2017-18 Unknown
Number of customers served in last completed FY	2017-18 1
Percentage change in customers served predicted for current FY	2018-19 0.00%
Maximum number of potential customers, with unlimited resources	1
Units Provided and Amounts Charged to Customers	
Description of a single deliverable unit	Support provided to other programs
Number of units provided	2017-18 Unknown
	2016-17 Unknown
	2015-16 Unknown
Does law prohibit charging the customer for the deliverable?	2017-18 No
If yes, provide law	No applicable law
	2016-17 No
If yes, provide law	No applicable law
	2015-16 No
If yes, provide law	No applicable law
Amount charged to customer per deliverable unit	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Costs	
Total employee equivalents required (37.5 hour per week units)	2017-18 9.00
	2016-17 9.00
	2015-16 5.00
Total deliverable expenditures each year (operational and employee salary/fringe)	2017-18 \$850,086.05
	2016-17 \$954,964.64
	2015-16 \$603,434.42
Total deliverable expenditures as a percentage of total agency expenditures	2017-18 0.02%
	2016-17 0.02%
	2015-16 0.01%
Agency expenditures per unit of the deliverable	2017-18 There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
	2016-17 There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
	2015-16 There were no units provided, no cost, or the agency does not track the number of units provided and/or total cost.
Amount generated from providing deliverable	
Total collected from charging customers	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Total collected from non-state sources as a result of providing the deliverable (federal and other grants awarded to agency to provide deliverable)	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Total collected from charging customers and non-state sources	2017-18 \$0.00
	2016-17 \$0.00
	2015-16 \$0.00
Agency Comments	
Additional comments from agency (optional)	

PERFORAMNCE MEASURES

Performance Measures

Agency: South Carolina Department of Education

Accurate as of 8/12/19

Performance Measure	
Item #	3.1.1
Description	Percent of SC educators rated proficient or above
Time applicable	State Fiscal Year (July - June)
Results Summary	
Is the goal to meet, exceed, or obtain a lower value than the target?	Meet or exceed
Did the agency achieve its goal	
2018	No
2017	No
2016	Yes
2015	No
2014	No
Changes in target	
2019	Same as prior year
2018	Same as prior year
2017	Same as prior year
2016	Same as prior year
2015	Same as prior year
Result details for year ending... (Note: DNE means "did not exist")	
2019 (18-19)	
Target	98%
2018 (17-18)	
Target	98%
Actual	95%
2017 (16-17)	
Target	98%
Actual	96%
2016 (15-16)	
Target	98%
Actual	98%
2015 (14-15)	
Target	98%
Actual	96%
2014 (13-14)	
Target	98%
Actual	96%
Agency Comments	
Additional comments from agency (optional)	
<p>Goal Number 3: SCDE will support public school EDUCATORS in building expertise to increase student growth and achievement, close the achievement gap, and increase numbers of students meeting the Profile of the SC Graduate.</p> <p>Strategy 3.1: Use teacher evaluation and Student Learning Objectives (SLOs) to engage educators in evidence-based practices and the use of data to improve student performance.</p> <p>Number above reflects "percentage met"</p>	

Performance Measures

Agency: South Carolina Department of Education

Accurate as of 8/12/19

Performance Measure			
Item #	3.1.2	3.1.3	3.2.1
Description	Percentage of districts assigned to regional liaisons	Percent of districts trained with new data management system	Number of educators entering profession through approved non-traditional or alternative route programs (all programs including PACE)
Time applicable	State Fiscal Year (July - June)	State Fiscal Year (July - June)	State Fiscal Year (July - June)
Results Summary			
Is the goal to meet, exceed, or obtain a lower value than the target?	Meet or exceed	Meet or exceed	Meet or exceed
Did the agency achieve its goal			
2018	Yes	Yes	Yes
2017	There was no target	There was no target	Yes
2016	There was no target	There was no target	No
2015	There was no target	There was no target	There was no target
2014	There was no target	There was no target	There was no target
Changes in target			
2019	Same as prior year	Increased from prior year	Increased from prior year
2018	No prior year target	No prior year target	Same as prior year
2017	No prior year target	No prior year target	Same as prior year
2016	No prior year target	No prior year target	No prior year target
2015	No prior year target	No prior year target	No prior year target
Result details for year ending... (Note: DNE means "did not exist")			
2019 (18-19)			
Target	100%	DNE	500
2018 (17-18)			
Target	100%	100%	350
Actual	100%	100%	484
2017 (16-17)			
Target	DNE	DNE	350
Actual	DNE	0	353
2016 (15-16)			
Target	DNE	DNE	350
Actual	DNE	DNE	325
2015 (14-15)			
Target	DNE	DNE	DNE
Actual	DNE	DNE	DNE
2014 (13-14)			
Target	DNE	DNE	DNE
Actual	DNE	DNE	DNE
Agency Comments			
Additional comments from agency (optional)		98% of districts have had face to face training; 100% of districts have access to webinar resources	Strategy 3.2: Support the recruitment and retention of high quality educators. Numbers for 2015 and 2016 are PACE only

Performance Measures

Agency: South Carolina Department of Education

Accurate as of 8/12/19

Performance Measure			
Item #	3.2.2	3.3.1	3.4.1
Description	Number of educator certification requests completed by the Office of Educator Services	Satisfaction of Principals (met expectations; above expectations; and exceeds expectations)	Number of EPPs using edTPA or PPAT
Time applicable	State Fiscal Year (July - June)	State Fiscal Year (July - June)	State Fiscal Year (July - June)
Results Summary			
Is the goal to meet, exceed, or obtain a lower value than the target?	Meet or exceed	Meet or exceed	Meet or exceed
Did the agency achieve its goal			
2018	There was no target	Yes	No
2017	There was no target	There was no target	No
2016	There was no target	There was no target	There was no target
2015	There was no target	There was no target	There was no target
2014	There was no target	There was no target	There was no target
Changes in target			
2019	No prior year target	Same as prior year	Same as prior year
2018	No prior year target	No prior year target	Same as prior year
2017	No prior year target	No prior year target	No prior year target
2016	No prior year target	No prior year target	No prior year target
2015	No prior year target	No prior year target	No prior year target
Result details for year ending... (Note: DNE means "did not exist")			
2019 (18-19)			
Target	81,785	95%	5
2018 (17-18)			
Target	DNE	95%	5
Actual	81,785	98%	2
2017 (16-17)			
Target	DNE	DNE	5
Actual	DNE	DNE	3
2016 (15-16)			
Target	DNE	DNE	DNE
Actual	DNE	DNE	DNE
2015 (14-15)			
Target	DNE	DNE	DNE
Actual	DNE	DNE	DNE
2014 (13-14)			
Target	DNE	DNE	DNE
Actual	DNE	DNE	DNE
Agency Comments			
Additional comments from agency (optional)	<p>Strategy 3.3: Provide leadership programs which support the Profile of the South Carolina Graduate</p> <p>Break down of actual for 2018: 65% exceeded expectations; 17% above expectations; 16% met expectations; 2% below expectations; 0% poor</p> <p>Strategy 3.4: Work with IHEs and other teacher agencies to ensure South Carolina teachers have the knowledge, skills, and abilities to help students meet the profile of the South Carolina Graduate</p>		

Performance Measures

Agency: South Carolina Department of Education

Accurate as of 8/12/19

Performance Measure		
Item #		4.1.2
Description		Number of Data Quality Reports available through SAS BI interface
Time applicable		State Fiscal Year (July - June)

Results Summary	
Is the goal to meet, exceed, or obtain a lower value than the target?	Meet or exceed

Did the agency achieve its goal		
2018		No
2017		There was no target
2016		There was no target
2015		There was no target
2014		There was no target

Changes in target	
2019	Same as prior year
2018	No prior year target
2017	No prior year target
2016	No prior year target
2015	No prior year target

Result details for year ending... (Note: DNE means "did not exist")		
2019 (18-19)		
Target		10
2018 (17-18)		
Target		10
Actual		0
2017 (16-17)		
Target		DNE
Actual		DNE
2016 (15-16)		
Target		DNE
Actual		DNE
2015 (14-15)		
Target		DNE
Actual		DNE
2014 (13-14)		
Target		DNE
Actual		DNE

Agency Comments			
Additional comments from agency (optional)			

Performance Measures

Agency: South Carolina Department of Education

Accurate as of 8/12/19

Performance Measure		
Item #	5.5.1	
Description	Number of professional learning opportunities provided by the Office of Student Intervention Services designed to improve the behavior and/or academic performance of students in alternative school programs	
Time applicable	State Fiscal Year (July - June)	
Results Summary		
Is the goal to meet, exceed, or obtain a lower value than the target?	Meet or exceed	
Did the agency achieve its goal		
2018	Yes	
2017	There was no target	
2016	There was no target	
2015	There was no target	
2014	There was no target	
Changes in target		
2019	Increased from prior year	
2018	No prior year target	
2017	No prior year target	
2016	No prior year target	
2015	No prior year target	
Result details for year ending... (Note: DNE means "did not exist")		
2019 (18-19)		
Target	7	
2018 (17-18)		
Target	5	
Actual	6	
2017 (16-17)		
Target	DNE	
Actual	3	
2016 (15-16)		
Target	DNE	
Actual	DNE	
2015 (14-15)		
Target	DNE	
Actual	DNE	
2014 (13-14)		
Target	DNE	
Actual	DNE	
Agency Comments		
Additional comments from agency (optional)		

Performance Measures

Agency: South Carolina Department of Education

Accurate as of 8/12/19

Performance Measure			
Item #	6.3.1	6.3.2	6.3.3
Description	Number of school climate and/or bullying technical assistance opportunities provided.	Number of districts with major Medicaid discrepancies	Number of districts served through the Process Improvement Team (PIT)
Time applicable	State Fiscal Year (July - June)	State Fiscal Year (July - June)	State Fiscal Year (July - June)
Results Summary			
Is the goal to meet, exceed, or obtain a lower value than the target?	Meet or exceed	Meet or obtain lower value	Meet or obtain lower value
Did the agency achieve its goal			
2018	Yes	Yes	Yes
2017	There was no target	Yes	There was no target
2016	There was no target	There was no target	There was no target
2015	There was no target	There was no target	There was no target
2014	There was no target	There was no target	There was no target
Changes in target			
2019	Same as prior year	Decreased from prior year	Same as prior year
2018	No prior year target	Decreased from prior year	No prior year target
2017	No prior year target	No prior year target	No prior year target
2016	No prior year target	No prior year target	No prior year target
2015	No prior year target	No prior year target	No prior year target
Result details for year ending... (Note: DNE means "did not exist")			
2019 (18-19)			
Target	8	23	2
2018 (17-18)			
Target	8	24	2
Actual	11	18	2
2017 (16-17)			
Target	DNE	25	DNE
Actual	8	18	0
2016 (15-16)			
Target	DNE	DNE	DNE
Actual	DNE	30	DNE
2015 (14-15)			
Target	DNE	DNE	DNE
Actual	DNE	DNE	DNE
2014 (13-14)			
Target	DNE	DNE	DNE
Actual	DNE	DNE	DNE
Agency Comments			
Additional comments from agency (optional)	Strategy 6.3: Support schools in developing positive and supportive climates for learning		

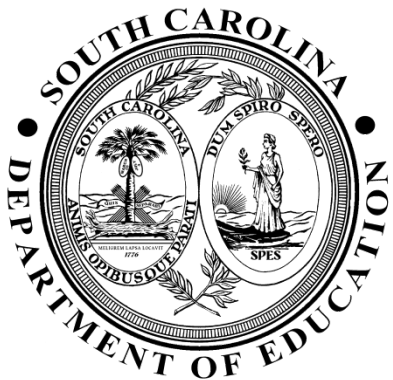
Performance Measures

Agency: South Carolina Department of Education

Accurate as of 8/12/19

Performance Measure			
	Item #	7.1.1	7.1.2
	Description	Percent of offices where standard operating manual is present. Information included should be easy to follow for a proper succession planning.	Number of written audit reports documenting results of pre-award audit for programs that have been issued to program management.
	Time applicable	State Fiscal Year (July - June)	State Fiscal Year (July - June)
Results Summary			
	Is the goal to meet, exceed, or obtain a lower value than the target?	Meet or exceed	Meet or exceed
	Did the agency achieve its goal		
	2018	No	Yes
	2017	There was no target	There was no target
	2016	There was no target	There was no target
	2015	There was no target	There was no target
	2014	There was no target	There was no target
	Changes in target		
	2019	Decreased from prior year	Increased from prior year
	2018	No prior year target	No prior year target
	2017	No prior year target	No prior year target
	2016	No prior year target	No prior year target
	2015	No prior year target	No prior year target
Result details for year ending... (Note: DNE means "did not exist")			
	2019 (18-19)		
	Target	75%	
	2018 (17-18)		
	Target	80%	10
	Actual	58%	12
	2017 (16-17)		
	Target	DNE	DNE
	Actual	DNE	DNE
	2016 (15-16)		
	Target	DNE	DNE
	Actual	DNE	DNE
	2015 (14-15)		
	Target	DNE	DNE
	Actual	DNE	DNE
	2014 (13-14)		
	Target	DNE	DNE
	Actual	DNE	DNE
Agency Comments			
	Additional comments from agency (optional)	Goal #7: The SCDE will model excellence and continuous improvement in all programs and services. Strategy 7.1: Implement a continuous improvement process focused on program effectiveness, stakeholder satisfaction, fidelity, and return on public investment.	

AGENCY PRESENTATIONS



Division of Data, Technology & Agency Operations

S.C. Department of Education

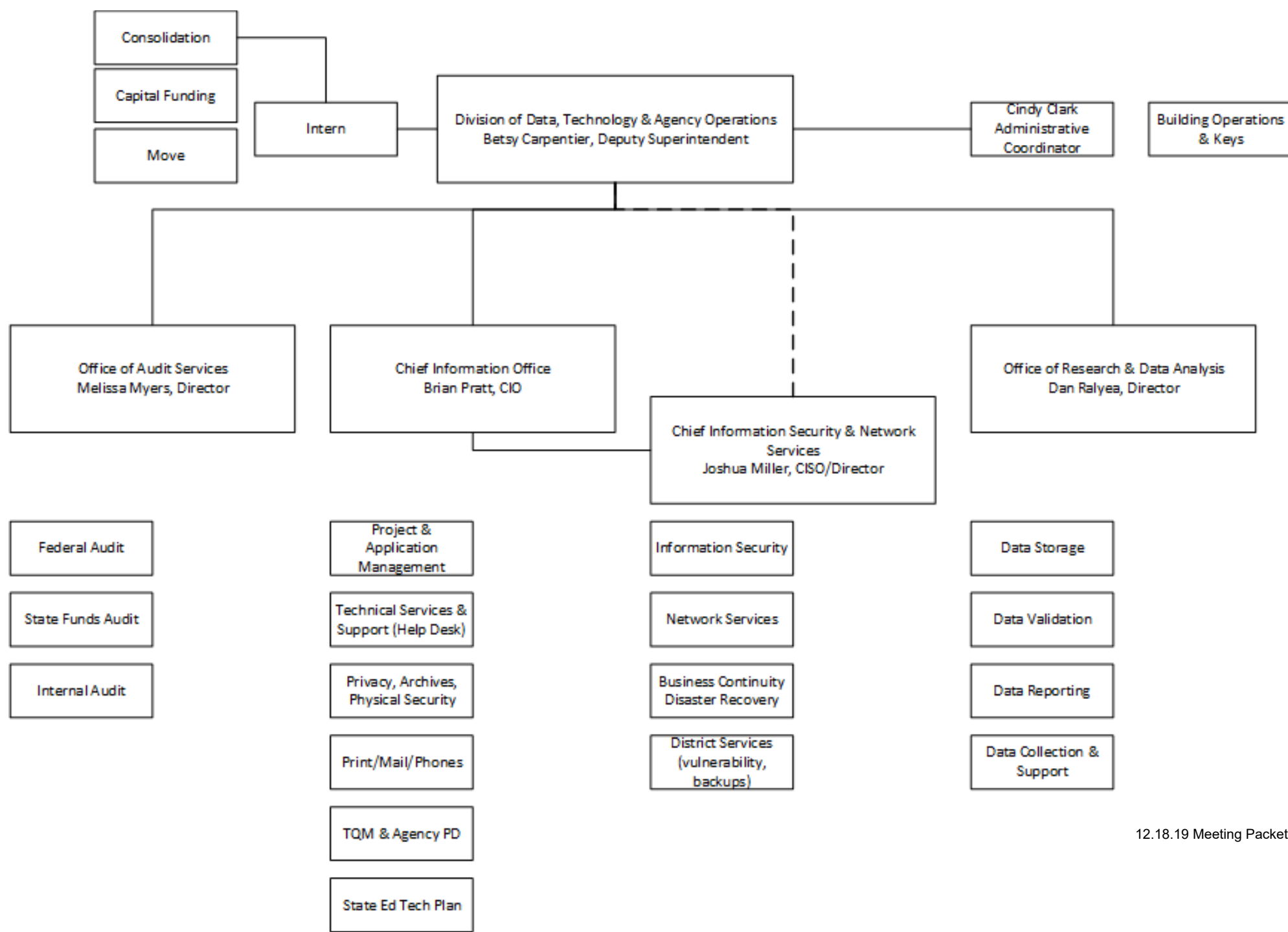
Molly M. Spearman – State Superintendent of Education

Data, Technology, and Agency Operations

The Division of Data, Technology, and Agency Operations supplies both internal supports to agency staff and external support to districts and others so that all stakeholders can promote students reaching the *Profile of the South Carolina Graduate*.

The division also currently supports the Superintendent's special initiatives, including shared services and consolidation.

Division



Support For > 48 Locations, > 1000 Staff

12.18.19 Meeting Packet Page 67

1. Abbeville
2. Aiken
3. Anderson
4. Beaufort
5. Berkeley
6. Brunson
7. Calhoun
8. Charleston
9. Cherokee
10. Chester
11. Chesterfield
12. Colleton
13. Converse
14. Darlington
15. Dorchester
16. Fairfield
17. Florence
18. Georgetown
19. Greenwood
20. Horry
21. Joe Madden (Greenville)

22. Johnston
23. Kershaw
24. Lancaster
25. Latta
26. Lee
27. Lexington
28. Lower Richland
29. Marlboro
30. Newberry
31. Laurens
32. Oconee
33. Orangeburg
34. Pickens
35. Richland / CDC
36. Socastee
37. Spartanburg
38. Summerville
39. Sumter
40. Taylors
41. Williamsburg
42. York

1429 Senate (Rutledge)

1401 Senate

Parklane (Archives Building)

Blanding Street

Greystone (Textbooks)

Virtual SC Teachers

Literacy Specialists

Other Remotely Situated Staff and
Contractors

Servers at DOA/DTO

1,037 Employees and Contractors

District Backup-Recovery
(19 districts; 12 fully
complete as of 11/22/19)

District Security Scans (65
as of 11/22/19)

FTE Turnover	ORDA
Start of fiscal year	
2017-18	23
2016-17	22
2015-16	21
End of fiscal year	
2017-18	22
2016-17	23
2015-16	22
Leave the unit during fiscal year	
2017-18	3
2016-17	3
2015-16	2
Turnover rate	
2017-18	13.33%
2016-17	13.33%
2015-16	9.30%

ORDA Mission

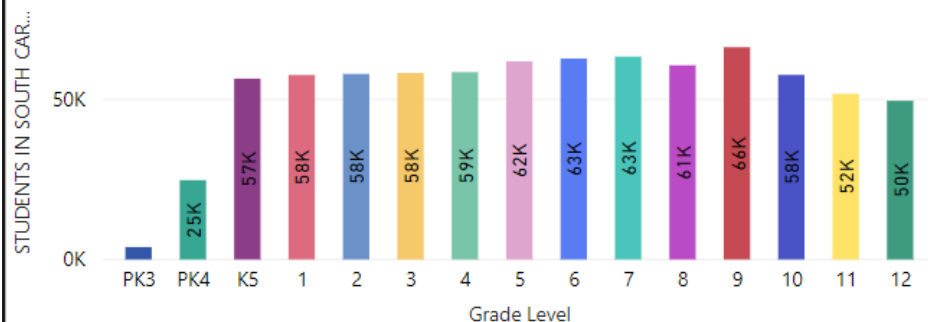
The mission of the Data Management and Analysis is to provide accurate, reliable, and timely data services for the South Carolina Department of Education and its constituent communities to enable well-informed decisions related to policy and practice.

Deliverable #60: ORDA – Provide support related to student information systems, including PowerSchool, Enrich, SUNS, and related data.

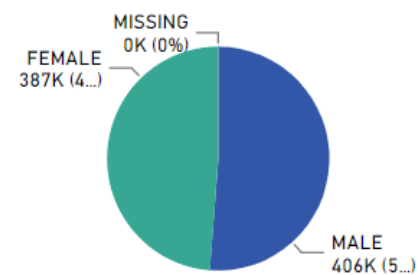
- **Single Unit Description:** Support provided regarding PowerSchool, Enrich, or SUNS related data
- **Total Deliverable Expenditures (operational and employee salary/fringe):**
 - **2017-2018:** \$8,254,547.81
 - **2016-2017:** \$6,791,691.67
 - **2015-2016:** \$7,402,622.98
- **Total employee equivalents required:**
 - **2017-2018:** 9.00
 - **2016-2017:** 9.00
 - **2015-2016:** 7.00
- **Total deliverable expenditures as a percentage of total agency expenditures:**
 - **2017-2018:** 0.18%
 - **2016-2017:** 0.15%
 - **2015-2016:** 0.18%

STATE OF SOUTH CAROLINA - STUDENT DEMOGRAPHICS AS OF TODAY(STATEWIDE/DISTRICT DRILL DOWN REPORT)

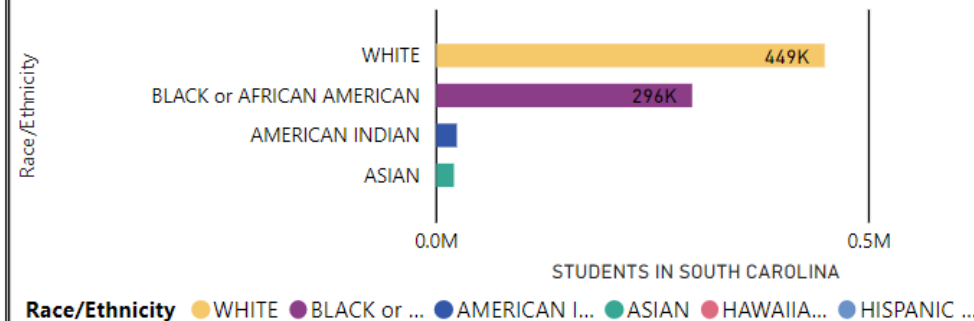
ACTIVELY ENROLLED STUDENTS IN SOUTH CAROLINA BY GRADE LEVEL



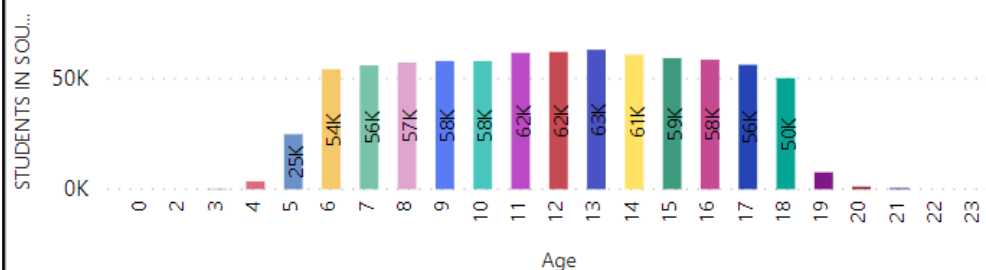
ACTIVELY ENROLLED STUDENTS IN SOUTH CAROLINA BY GENDER



ACTIVELY ENROLLED STUDENTS IN SOUTH CAROLINA BY RACE/ETHNICITY

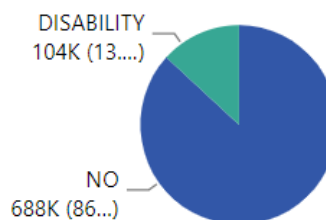


ACTIVELY ENROLLED STUDENTS IN SOUTH CAROLINA BY AGE

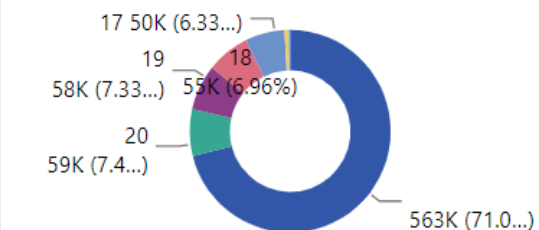


792225
ACTIVELY ENROLLED
STUDENTS IN SOUTH
CAROLINA

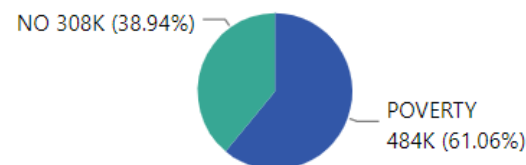
ACTIVELY ENROLLED STUDENTS IN SOUTH CAROLINA BY DISABILITY



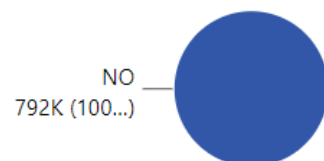
ACTIVELY ENROLLED STUDENTS IN SOUTH CAROLINA BY NINTH GRADE CODE



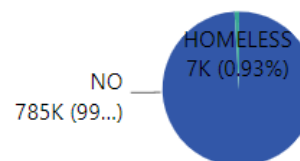
ACTIVELY ENROLLED STUDENTS IN SOUTH CAROLINA BY POVERTY



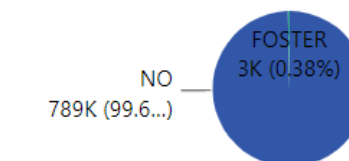
ACTIVELY ENROLLED STUDENTS IN SOUTH CAROLINA BY MIGRANT



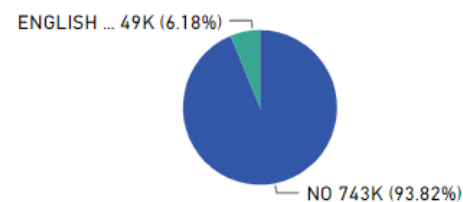
ACTIVELY ENROLLED STUDENTS IN SOUTH CAROLINA BY HOMELESS



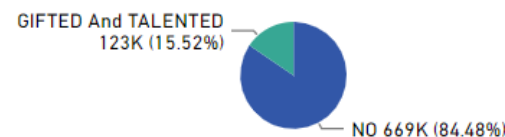
ACTIVELY ENROLLED STUDENTS IN SOUTH CAROLINA BY FOSTER



ACTIVELY ENROLLED STUDENTS IN SOUTH CAROLINA BY ENGLISH LANGUAGE LEARNER

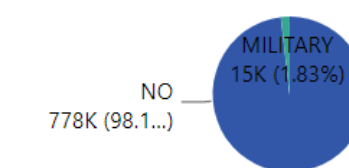


ACTIVELY ENROLLED STUDENTS IN SOUTH CAROLINA BY GIFTED & TALENTED



*Active Enrollment includes students who are active and funded: PowerSchool: Enterdate and Exitdate reflect active enrollment as of Today, Entercode is not "eei" and Included in State

ACTIVELY ENROLLED STUDENTS IN SOUTH CAROLINA BY MILITARY



Deliverable #61: Collect and analyze data for the annual state report cards, EDFacts reporting, state reporting, and longitudinal data systems.

- **Single Unit Description:** Data analyzed
- **Total Deliverable Expenditures** (operational and employee salary/fringe):
 - **2017-2018:** \$1,526,334.76
 - **2016-2017:** \$1,193,729.96
 - **2015-2016:** \$955,273.50
- **Total employee equivalents required:**
 - **2017-2018:** 12.00
 - **2016-2017:** 12.00
 - **2015-2016:** 10.00
- **Total deliverable expenditures as a percentage of total agency expenditures:**
 - **2017-2018:** 0.03%
 - **2016-2017:** 0.03%
 - **2015-2016:** 0.02%

Deliverable #62: Publication of the annual state and federal report cards.

- **Single Unit Description:** State or Federal Report Card published
- **Total Deliverable Expenditures** (operational and employee salary/fringe):
 - **2017-2018:** \$544,596.44
 - **2016-2017:** \$317,466.91
 - **2015-2016:** \$234,425.38
- **Total employee equivalents required:**
 - **2017-2018:** 4
 - **2016-2017:** 4
 - **2015-2016:** 3
- **Total deliverable expenditures as a percentage of total agency expenditures:**
 - **2017-2018:** 0.01%
 - **2016-2017:** 0.01%
 - **2015-2016:** 0.01%



South Carolina District and School Report Cards

Learn about South Carolina's Schools and Districts

This website provides information on South Carolina's school districts and public elementary, middle and high schools including school ratings and other useful information such as school safety, classroom environment, graduation rate, student academic progress, and college and career readiness and additional academic information. A district and school report card is just one piece of information, that, when combined with a student's individual state test results and report card grades, gives parents a more accurate picture of their children's academic experience.

[Take the Report Card Survey](#)



SC SCHOOL REPORT CARD

SCReportCards.com

Data Files

Report Cards FAQ 2018-2019

Accountability Manuals

Non-Accountability State Assessment Results

ESSA Subgroup Performance for 2019

ESSA Academic Achievement Subgroup Goals for 2019

ESSA Preparing for Success Subgroup Goals for 2019

Overall Graduation Rate For 2018-2019

2019 Poverty Index

Report Card Data for Researchers 2018-2019

Report Card Data Additional Info 2018-2019

Ed.sc.gov
Data

Research Data / FOIA Records Menu

- Home
- Submit a Request
- My Request Center
- View Archive

SC DEPARTMENT OF EDUCATION RECORDS CENTER

Submit a Request

Submit a research data or FOIA records request.



My Request Center

Track request status, manage account information, and download record data reports.



Downloadable Data Files

Deliverable #63: Provide support to other programs with data collection and reporting needs.

- **Single Unit Description:** Support provided to other programs
- **Total Deliverable Expenditures (operational and employee salary/fringe):**
 - **2017-2018:** \$850,086.05
 - **2016-2017:** \$954,964.64
 - **2015-2016:** \$603,434.42
- **Total employee equivalents required:**
 - **2017-2018:** 9
 - **2016-2017:** 9
 - **2015-2016:** 5
- **Total deliverable expenditures as a percentage of total agency expenditures:**
 - **2017-2018:** 0.02%
 - **2016-2017:** 0.02%
 - **2015-2016:** 0.01%

Ed.sc.gov/data/reports

12.18.19 Meeting Packet Page75

[Home](#) / [Data](#) / [Reports](#)

Reports

The South Carolina Department of Education generates a wealth of data on the performance of schools and districts throughout South Carolina. The data, augmented by analysis and background information, inform the public on the status of educational reform at all levels.

Finance

- SCDE Financial Services Reports

Educator Profession

- SCDE Educator Profession Reports

Legislative

- SCDE Legislative Reports

Literacy and Early Learning

- SCDE Literacy Reports

Infrastructure

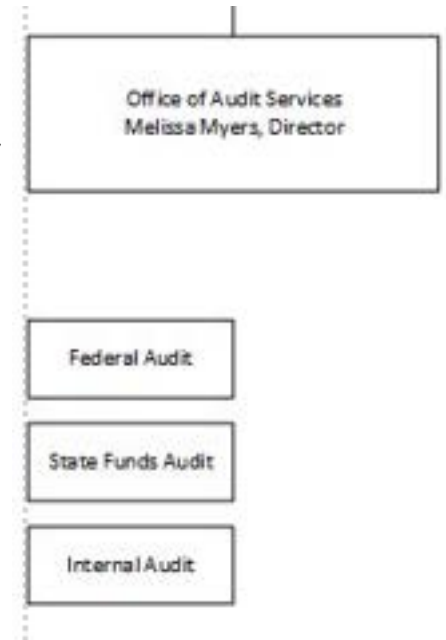
- SCDE District Infrastructure Reports

Research Topics

- A Practitioner's Guide to Growth Models
- Exploring Potential Growth Models for South Carolina

OAS Mission

The mission of the Office of Auditing Services (OAS) is to add value to the South Carolina Department of Education by providing assurance and consulting services to management to ensure its financial and operational objectives are being achieved, as well as to ensure the agency and its sub recipients are in compliance with applicable federal and state laws and regulations. OAS also provides technical assistance to school business officials, independent certified public accountants, and other professionals relating to various state and federal financial reporting requirements.



OAS Staffing/Turnover

Year	Audit			
	BOY	EOY	Left	%
2017-18	6	8		0
2016-17	6	6		0
2015-16	8	6	1	14.29

Deliverable #50: Perform internal audits of agency operations and purchasing and inventory audits of county bus shops.

- **Single Unit Description:** Perform internal audits of agency operations which include procurement and inventory audits performed for county bus shops.
- **Total Deliverable Expenditures (operational and employee salary/fringe):**
 - **2017-2018:** \$239,703.54
 - **2016-2017:** \$308,656.98
 - **2015-2016:** \$267,882.11
- **Total deliverable expenditures as a percentage of total agency expenditures:**
 - **2017-2018:** 0.01%
 - **2016-2017:** 0.01%
 - **2015-2016:** 0.01%
- **Units Provided:**
 - **2017-2018:** 65
 - **2016-2017:** 66
 - **2015-2016:** 79
- **Total employee equivalents required:**
 - **2017-2018:** 2.35
 - **2016-2017:** 3.50
 - **2015-2016:** 3.50

Deliverable #51: Perform external audits of subrecipient use of federal funds passed through the SCDE

- **Single Unit Description:** Perform external audits of subrecipient use of federal funds that have passed through the SCDE.
- **Total Deliverable Expenditures (operational and employee salary/fringe):**
 - **2017-2018:** \$163,202.41
 - **2016-2017:** \$44,093.85
 - **2015-2016:** \$210,478.80
- **Total deliverable expenditures as a percentage of total agency expenditures:**
 - **2017-2018:** 0.00%
 - **2016-2017:** 0.00%
 - **2015-2016:** 0.01%
- **Units Provided:**
 - **2017-2018:** 17
 - **2016-2017:** 13
 - **2015-2016:** 18
- **Total employee equivalents required:**
 - **2017-2018:** 1.60
 - **2016-2017:** 0.50
 - **2015-2016:** 2.75

Deliverable #52: Publish guides, handbooks, and reports (Annual Audit Guide, the SCDE Financial Accounting Handbook, the National Public Education Finance Survey Report, and UGG Guidance)

- **Single Unit Description:** A guide, handbook, or survey completed
- **Total Deliverable Expenditures (operational and employee salary/fringe):**
 - **2017-2018:** \$76,501.13
 - **2016-2017:** \$57,322.01
 - **2015-2016:** \$57,403.31
- **Units Provided:**
 - **2017-2018:** 3
 - **2016-2017:** 3
 - **2015-2016:** 3
- **Total employee equivalents required:**
 - **2017-2018:** 0.75
 - **2016-2017:** 0.65
 - **2015-2016:** 0.75

Deliverable #53: Provide external auditing training.

- **Single Unit Description:** An external audit training
- **Total Deliverable Expenditures** (operational and employee salary/fringe):
 - **2017-2018:** \$0.00
 - **2016-2017:** \$0.00
 - **2015-2016:** \$22,961.32
- **Units Provided:**
 - **2017-2018:** 0
 - **2016-2017:** 0
 - **2015-2016:** 1
- **Total employee equivalents required:**
 - **2017-2018:** 0.00
 - **2016-2017:** 0.00
 - **2015-2016:** 0.30

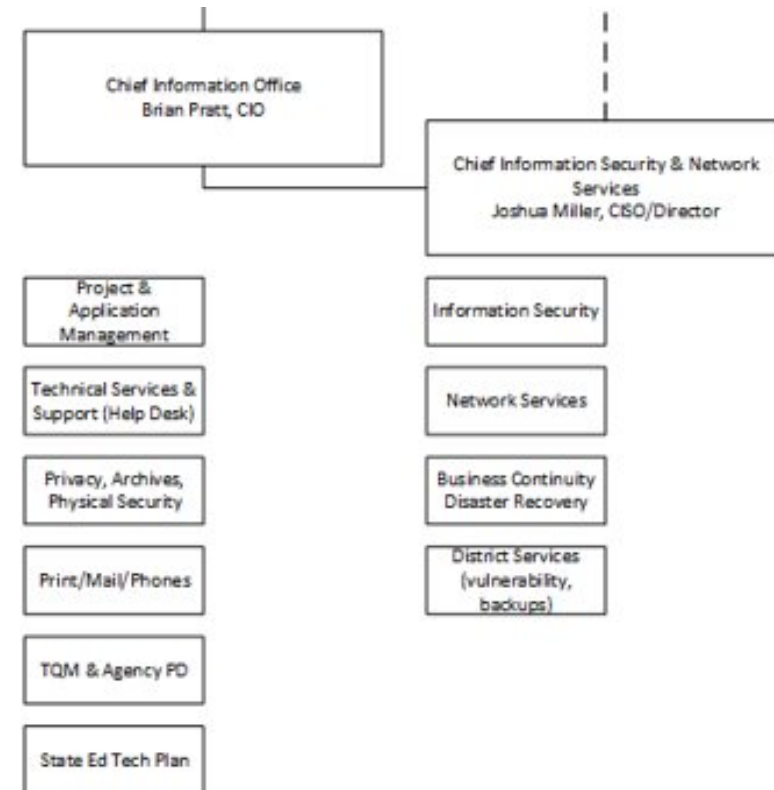
Deliverable #54: Risk Assessments

- **Single Unit Description:** Calculate sub recipients' risk assessment scores.
- **Total Deliverable Expenditures** (operational and employee salary/fringe):
 - **2017-2018:** \$132,601.96
 - **2016-2017:** \$44,093.85
 - **2015-2016:** \$53,576.42
- **Total deliverable expenditures as a percentage of total agency expenditures:**
 - **2017-2018:** 0.00%
 - **2016-2017:** 0.00%
 - **2015-2016:** 0.00%
- **Units Provided:**
 - **2017-2018:** 82
 - **2016-2017:** 82
 - **2015-2016:** 82
- **Total employee equivalents required:**
 - **2017-2018:** 1.30
 - **2016-2017:** 0.50
 - **2015-2016:** 0.70
- **Total collected from charging customers and non-state sources:**
 - **2017-18:** 0
 - **2016-17:** 0
 - **2015-16:** 0

CIO FTE Turnover	CIO
Start of fiscal year	
2017-18	28
2016-17	30
2015-16	27
End of fiscal year	
2017-18	28
2016-17	28
2015-16	30
Leave the unit during fiscal year	
2017-18	5
2016-17	7
2015-16	4
Turnover rate	
2017-18	17.86%
2016-17	24.14%
2015-16	14.04%

CIO Mission

The mission of the Office of the Chief Information Officer is to provide direction, planning, analysis, design, development and implementation of the agency's information technology services both internally to the agency and coordinating statewide with school and district technology professionals.



Deliverable #55: Provide technology infrastructure development and support for the agency by maintaining all systems hardware and software.

- **Single Unit Description:** Development of infrastructure or maintenance required
- **Total Deliverable Expenditures (operational and employee salary/fringe):**
 - **2017-2018:** \$3,865,459.89
 - **2016-2017:** \$1,563,102.02
 - **2015-2016:** \$1,524,353.90
- **Total deliverable expenditures as a percentage of total agency expenditures:**
 - **2017-2018:** 0.08%
 - **2016-2017:** 0.03%
 - **2015-2016:** 0.04%

- **Total employee equivalents required:**
 - **2017-2018:** 5.00
 - **2016-2017:** 5.00
 - **2015-2016:** 5.00

Current Units Supported:

- Computers - 1205
- Printers - 88
- Servers - 199
- Data Domain (backup) - 3
- Other devices - 216

Deliverable #56: Provide project management, business analysis, application development, quality assurance and support.

- **Single Unit Description:** Management, analysis, development, or assurances were provided
- **Total Deliverable Expenditures (operational and employee salary/fringe):**
 - **2017-2018:** \$1,668,404.52
 - **2016-2017:** \$1,076,044.24
 - **2015-2016:** \$1,239,650.63
- **Total deliverable expenditures as a percentage of total agency expenditures:**
 - **2017-2018:** 0.04%
 - **2016-2017:** 0.02%
 - **2015-2016:** 0.03%
- **Total employee equivalents required:**
 - **2017-2018:** 26 (includes summer temps)
 - **2016-2017:** 15
 - **2015-2016:** 18
- **Current Units Support/Planned:**
 - 53 applications currently supported
 - 17 new applications in process or on the drawing board

Deliverable #57: Provide agency desktop support, help desk functions, telecommunications and privacy.

- **Single Unit Description:** Help desk provided support
- **Total Deliverable Expenditures (operational and employee salary/fringe):**
 - **2017-2018:** \$854,555.89
 - **2016-2017:** \$608,303.73
 - **2015-2016:** \$495,368.21
- **Total deliverable expenditures as a percentage of total agency expenditures:**
 - **2017-2018:** 0.02%
 - **2016-2017:** 0.01%
 - **2015-2016:** 0.01%
- **Units Provided:**
 - **2017-2018:** Unknown
 - **2016-2017:** Unknown
 - **2015-2016:** Unknown
- **Total employee equivalents required:**
 - **2017-2018:** 9
 - **2016-2017:** 10
 - **2015-2016:** 10

Deliverable 57: Provide agency desktop support, help desk functions, telecommunications and privacy.

- CIO
 - Bus Shops 43
 - Local buildings 5
 - Service requests Jan – Nov 2019: 7,841
 - Conduct satisfaction surveys on % of completed tickets
 - Average 125 – 150 ‘open’ tickets
 - Telephones: 656
 - Cell phones: 560
 - Loaner laptops: 24
 - MiFi’s: 76 (26 which are loaners)

Deliverable #58: Provide print and mail functions.

- **Single Unit Description:** Print job completed or mail delivered
- **Total Deliverable Expenditures (operational and employee salary/fringe):**
 - **2017-2018:** \$489,292.46
 - **2016-2017:** \$447,457.78
 - **2015-2016:** \$403,212.38
- **Total deliverable expenditures as a percentage of total agency expenditures:**
 - **2017-2018:** 0.01%
 - **2016-2017:** 0.01%
 - **2015-2016:** 0.01%
- **Total employee equivalents required:**
 - **2017-2018:** 3.00
 - **2016-2017:** 3.00
 - **2015-2016:** 3.00
- January – November 2019
 - Print B/W: 583,489
 - Print Color: 477,151
 - Mail: 108,796
- Bus shop copier/printers: 43
- Other Agency copier/printers: 46

CISO Mission

The mission of the Chief Information Security Office is to safeguard the confidentiality, integrity, and availability of information systems, data, and applications by providing proactive security expertise, creating and maintaining robust security architecture, and fostering a culture of security awareness throughout the Agency.



FTE Turnover	CISO
Start of fiscal year	
2017-18	4
2016-17	3
2015-16	3
End of fiscal year	
2017-18	4
2016-17	4
2015-16	3
Leave the unit during fiscal year	
2017-18	0
2016-17	0
2015-16	0
Turnover rate	
2017-18	0.00%
2016-17	0.00%
2015-16	0.00%

Deliverable #59: CISO – Provide systems that protect agency systems and information from malicious attack.

- **Single Unit Description:** System provided
- **Total Deliverable Expenditures**
(operational and employee salary/fringe):
 - **2017-2018:** \$1,108,967.63
 - **2016-2017:** \$1,172,497.73
 - **2015-2016:** \$313,552.62
- **Total deliverable expenditures as a percentage of total agency expenditures:**
 - **2017-2018:** 0.02%
 - **2016-2017:** 0.03%
 - **2015-2016:** 0.01%
- **Units Provided:**
 - **2017-2018:** Unknown
 - **2016-2017:** Unknown
 - **2015-2016:** Unknown
- **Total employee equivalents required:**
 - **2017-2018:** 4.00
 - **2016-2017:** 4.00
 - **2015-2016:** 3.00

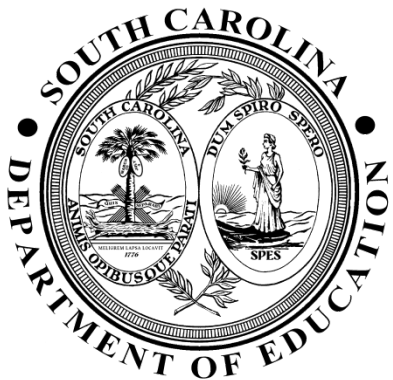
Deliverable #59: CISO – Provide systems that protect agency systems and information from malicious attack.

Information Security

- Upgraded legacy firewalls to next-gen firewalls with advanced security features.
- Implemented next-gen VPN clients to allow for better, encrypted, remote work sessions.
- Implemented vulnerability scanning tools allowing for increased visibility into the agency's security posture.
- Building an Information Security Awareness program to increase staff awareness of information security and privacy practices.

Disaster Recovery

- Assisted with implementation of secondary datacenter at our Clemson (DR) site.
- Assisted with upgrade of physical servers and traditional virtual infrastructure to VxRail Hyper-Converged Infrastructure (HCI) reducing the physical footprint of the datacenter by approximately 80%.
- Assisted with upgrades of the agency's backup systems to an enterprise level, scalable, backup solution.



Division of Educator, Community, and Federal Resources

Legislative Oversight Subcommittee Meeting
December 18, 2019

Karla McLawhorn Hawkins, J.D.
Deputy State Superintendent

- Office of Educator Effectiveness & Leadership Development
 - Director, Lilla Toal Mandsager, M.Ed.
- Office of Educator Services
 - Director, Mary Hipp, M.Ed.
- Office of Student Intervention Services
 - Director, Sabrina Moore, Ph.D.
- Office of Adult Education
 - Director, Michael King, M.Ed., MBA
- Office of Family and Community Engagement
 - Director, Yolandé Anderson, M.A. HR, MHA

Office of Educator Effectiveness and Leadership Development

Mission:

To provide a continuum of personalized, competency-driven resources and professional learning to advance educator effectiveness and leadership capacity.

Vision:

South Carolina schools will be filled with highly effective educators engaged in learning, leading, and maximizing student and educator growth.

Focus Areas:

Equitable access to effective instruction, personalization, and collective leadership.

Office of Educator Services

Functions and Responsibilities

- **Educator Preparation**
 - Provider Accreditation and Program Approval and Review
- **Educator Certification**
 - Certification (Initial, Professional, Renewal, Reciprocity)
 - Work-based/Career and Technology Certification
 - Professional Practices (Background Clearance, Reinstatement)
 - Teacher of the Year
 - Exchange Visitor/International Teacher Programs
- **Alternative Certification**
 - Program for Alternative Certification for Educators (PACE)
 - Certification through all other approved alternative route preparation pathways

Office of Student Intervention Services

Mission: to promote personalized learning environments which provide students access to quality supplemental instruction and activities designed to increase their preparation for life and career.

Programs and Initiatives Include:

- 21st Century Community Learning Centers
- Alternative School Programs
- Discipline and Truancy
- Education and Economic Development Act
- School Climate and Safety Initiatives
- South Carolina Occupation Information System

Office of Adult Education

Activities

- Adult Education
- Literacy
- Workplace Adult Education and Literacy
- Generational Family Services
- English Language Acquisition
- Integrated English Literacy and Civics Education
- Workforce Preparation
- Integrated Education and Training

Office of Family and Community Engagement

Mission: to support partnerships between community organizations, families, and schools in an effort to coordinate access of resources for all students in South Carolina.

- Provides regional trainings and technical assistance workshops on family engagement throughout the state.
- Serves as a resource for military families transitioning in and out of the state.
- Provides assistance to non-profits, faith-based entities, etc. wanting to connect with schools.



Office of Educator Effectiveness & Leadership Development

Lilla Toal Mandsager,
M.Ed.
Director

Employee Turnover

	2017-18	2016-17	2015-16
# of employees, start of fiscal year	14	17	20
# of employees, start of fiscal year	16	14	17
# of employees, leave during fiscal year	3	7	5
Turnover rate	20.00%	45.16%	27.03%

Effectiveness and Leadership Development Framework

12.18.19 Meeting Packet Page 101



Deliverable 34: Provide monitoring, support, and training for statewide implementation of educator effectiveness and support systems

Key expenditures:

- Value-added data and training (2015-16 and 2016-17)
- Statewide Training in new Teacher Evaluation Model
- Teacher and Principal Evaluation Technical Assistance
- Support for Teacher Incentive Fund Schools

	2017-18	2016-17	2015-16
Total expenditures	\$737,026.63	\$2,268,944.11	\$2,193,505.84
% of total agency expenditures	0.02%	0.05%	0.05%
Total employee equivalents required	7.15	6.00	9.25

Educator Evaluation Updates

2015-16

- Statewide Rollout of Student Learning Objectives,
- Selection of SC Teaching Standards (SCTS) 4.0 Rubric for Teacher Evaluation

2016-17

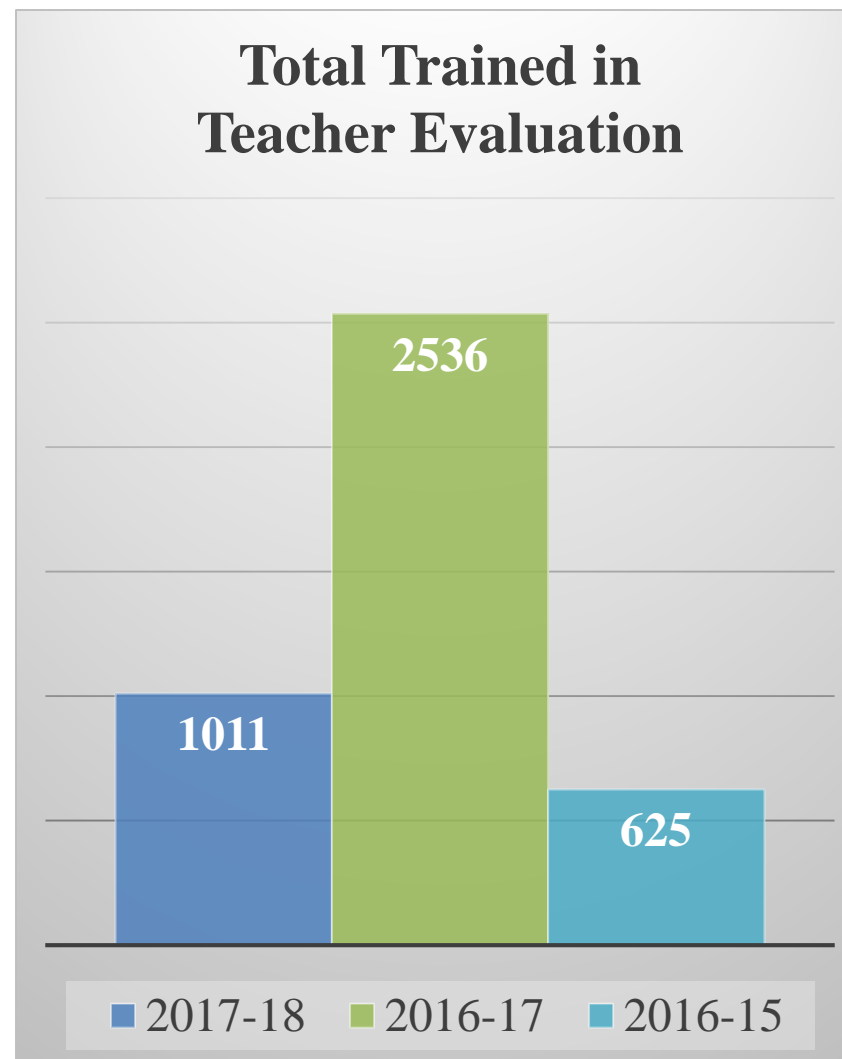
- Statewide Training with SCTS Rubric
- Revision of Principal Evaluation Instrument (PADEPP)

2017-18

- Institutions of Higher Education implement and districts pilot SCTS rubric for teacher
- Statewide implementation of revised PADEPP for principals, pilot of new data management system

2018-19

- Statewide implementation of SCTS rubric for teachers



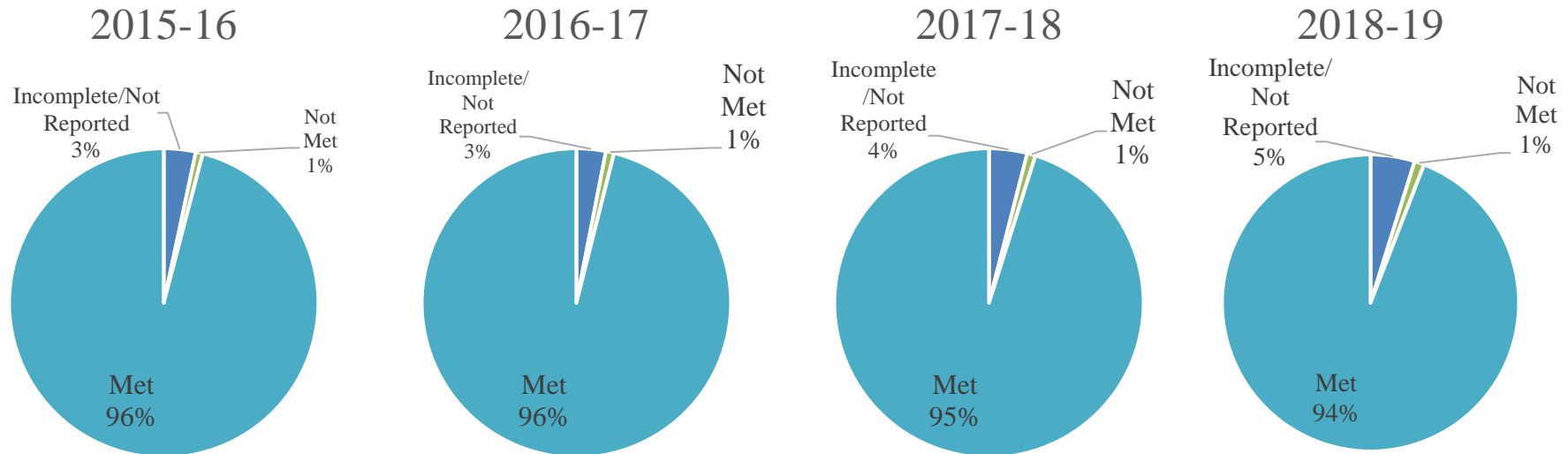
Deliverable 35: Provide human capital data to inform professional development planning, program evaluation, and continuous improvement.

Key expenditures:

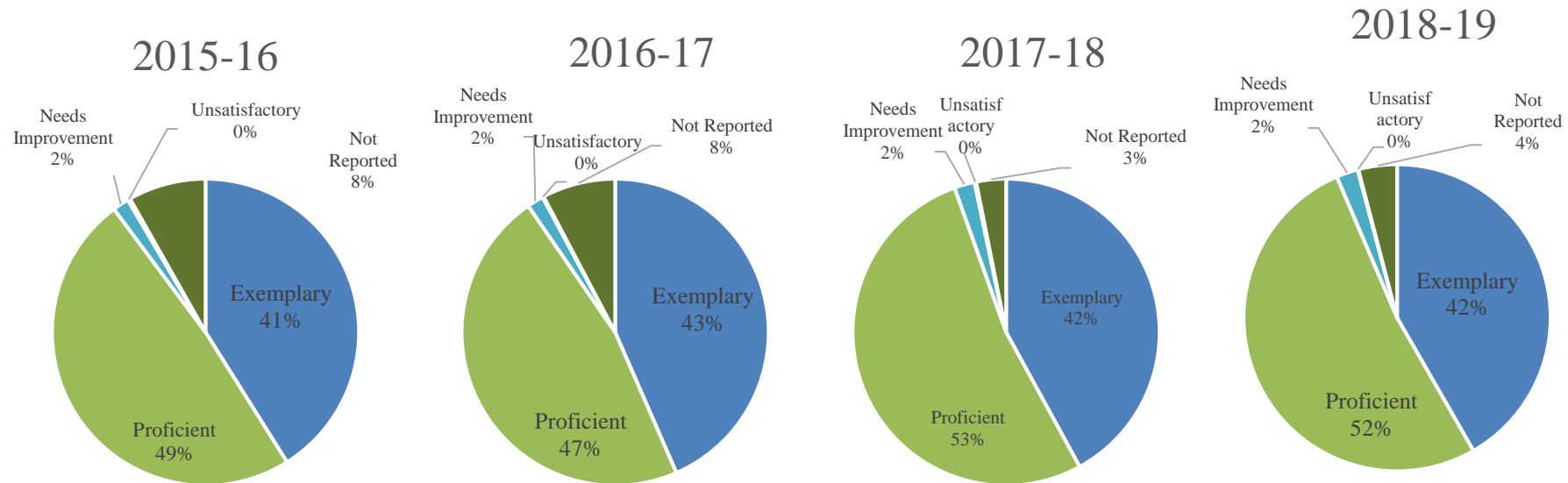
- Teacher evaluation certification system (2016-17 and 2017-18)
- Design and pilot of teacher and principal evaluation data management and support system (2017-18)

	2017-18	2016-17	2015-16
Total expenditures	\$1,275,984.00	\$101,976.00	\$79,800.00
% of total agency expenditures	0.50	0.50	0.75
Total employee equivalents required	1.25	.5	.75

Teacher Evaluation Results



Principal Evaluation Results



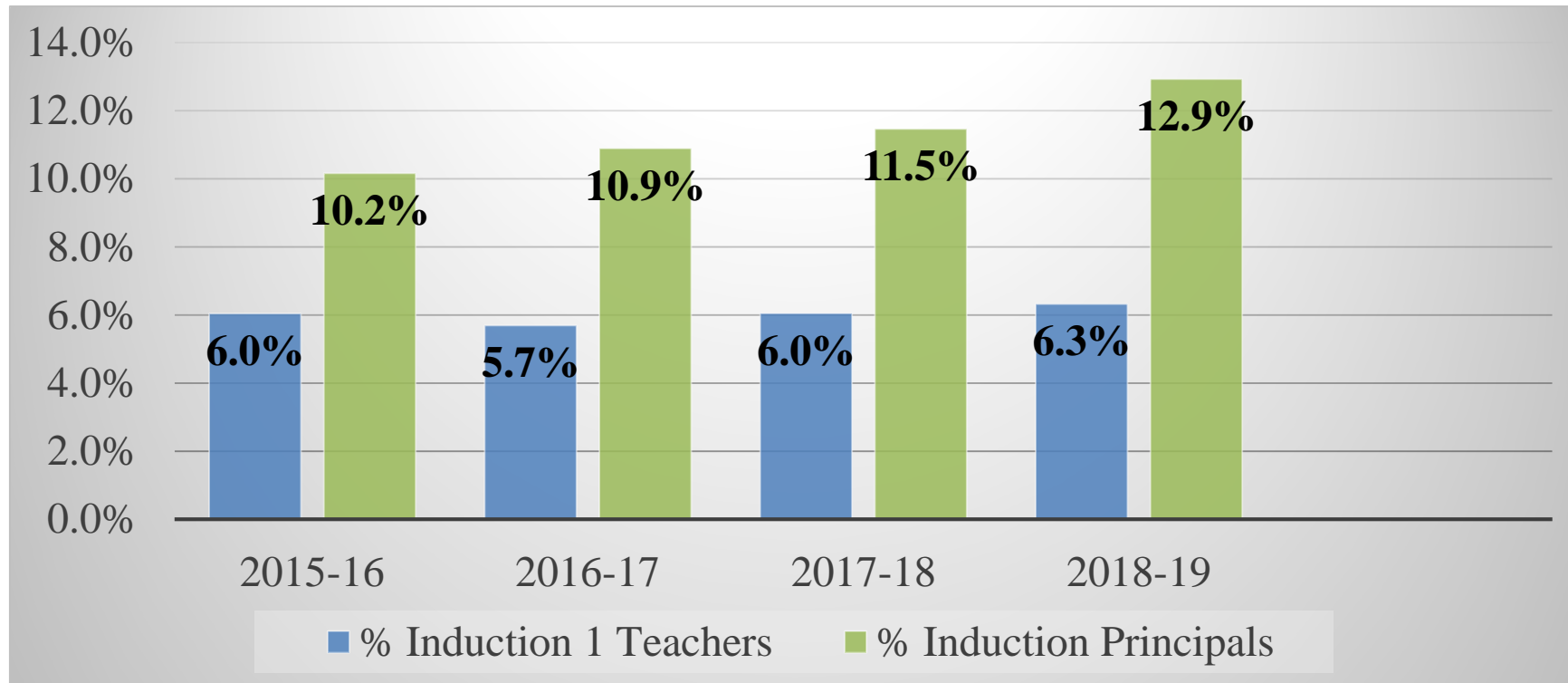
Deliverable 36: Provide support for teacher retention, principal induction, and educator effectiveness through leadership development programs.

Key expenditures:

- Eight Leadership Development Programs Serving ~ 500 educators per year
- Collective Leadership Initiative Pilot (2017-18)

	2017-18	2016-17	2015-16
Total expenditures	\$827,327.98	\$959,345.68	\$1,076,952.92
% of total agency expenditures	0.02%	0.02%	0.03%
Total employee equivalents required	7.50	7.50	7.00

New Teachers and Principals



Leadership Development Programs

- Teacher Leaders

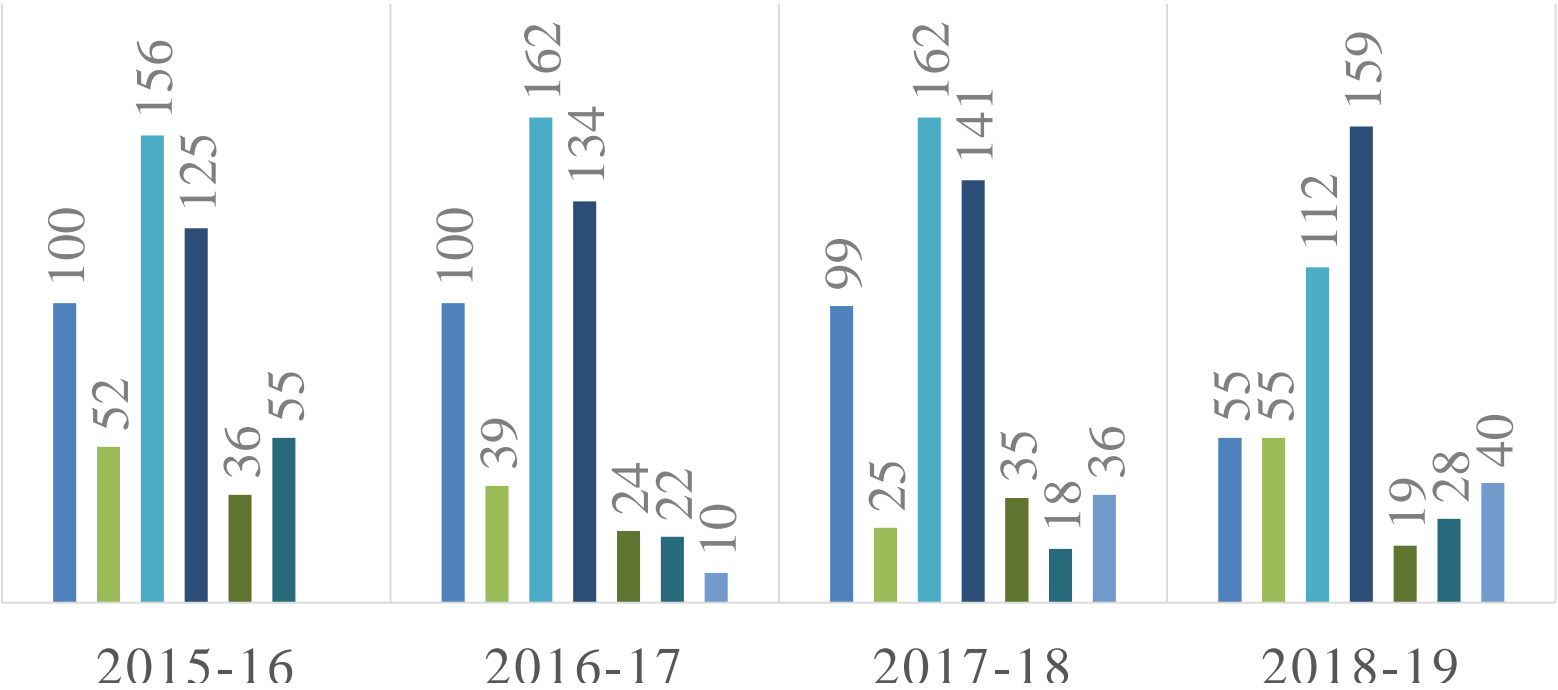
■ Assistant Principals & Coaches

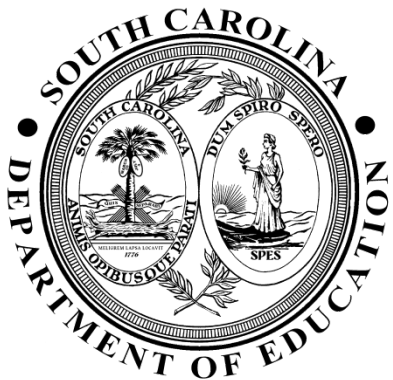
■ Veteran Principals

■ Collective Leadership
- Support Staff

■ Beginning Principals

■ District Leaders
- 1,999 Total
 - Average of 500 per year





Office of Educator Services

Mary Hipp, M.Ed.

Director

Molly M. Spearman – State Superintendent of Education

Office of Educator Services (OES)

OES supports two core functions of the SCDE as identified in statute, regulation, guidelines, and policy:

1. the preparation of South Carolina's educators; and
2. the certification and advancement of these professionals throughout their careers.

OES Staffing

Teams

- Educator Preparation
- Educator Certification
- Alternative Certification

Staffing

- 35 FTEs
- 2 Time-limited Positions
- 7 Temporary Employees—Call Center and Support
- 33 Temporary Employees—PACE Instructors

OES Employee Turnover

Fiscal Year	FY Start	FY End	Number Leaving	Turnover Rate
2017-18	70	69	51	73.38%
2016-17	62	70	39	59.09%
2015-16	65	62	45	70.87%

All temporary State employees are required to take a two-week break in service and are separated and rehired annually.

#41 Educator Certification System

- Current Application (1999)
 - SCDE, district, applicant, and educator interfaces
- New Application (launches 2020)
 - Adds interface for preparation providers, enhances case management features, increases automated processes, reduces paper

#42 Program of Alternative Certification for Educators (PACE)

- Three-year program (fourth year option if needed)
- Classroom employment
- Training institutes and seminars provided in three regional locations
- Implemented revised curriculum and hybrid delivery model in 2018
- 1,124 total participants in 2018-19

#43 Educator Certification

- Enhanced website resources
- Streamlined reciprocity for out-of-state teachers, military spouses
- Expanded methods for add-on certification
- Created new certification areas
- Approval of additional alternative routes

#43 Educator Certification

- Expanded district support and training
- Enhanced/created written standard operating procedures for all facets of educator certification
- Increased certification reports for districts
- Implemented weekly professional development for call center personnel

#44 Educator Preparation

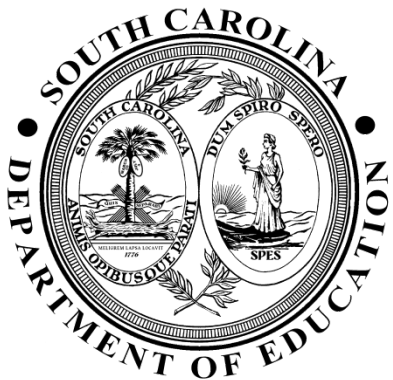
- Technical assistance to educator preparation providers (EPPs)
 - Program approval
 - Initial
 - Continuing
 - Provider accreditation
 - National (required for all public institutions)
 - State (option for private institutions)



Office of Student Intervention Services

Sabrina Moore, Ph.D.

Director



Mission

To promote personalized learning environments which provide students access to quality supplemental instruction and activities designed to increase their preparation for life and career.

Staff Turnover

Student Intervention Services	2017-18	2016-17	2015-16
# of employees, start of fiscal year	16	16	11
# of employees, end of fiscal year	16	16	16
# of employees, left the office during fiscal year	1	2	4
Turnover rate	6.25%	12.50%	29.63%

Deliverable #38: Provide local, regional, and statewide training related to school safety and emergency management. Administer the Youth Risk Behaviors Surveys (YRBS) and School Health Profiles.

School Safety 59-63-320; 200.25; 59-63-260; 59-59-150; 59-38-10 of SC Code of Laws; R43-209; R43-210	2018-19	2017-18	2016-17	2015-16
Minimum # of trainings conducted	15	10	10	10
District Safety Checklists received	81	82	82	82
School Resource Officers Proviso 1.86. (SDE: School Safety Program)	2019-20	2018-19		
State Appropriation	\$11.9 million	\$2 million		
# of SRO FTEs funded	205	38		
YRBS/Profiles	2018-19	2017-18	2016-17	2015-16
# of schools administering YRBS	38	NA	40	NA
# of schools administering Profiles	NA	200	NA	200

Deliverable #39: Administer and provide support, training, and monitoring to recipients of the federally funded 21st Century Community Learning Centers (21st CCLC) grant. Grant recipients include school districts, community- and faith-based organizations, higher education institutions, and for-profit entities.

21st CCLC	2018-19	2017-18	2016-17	2015-16
Federal Appropriation	\$18,430,738	\$18,713,849	\$17,895,679	\$16,787,291
# of subgrantees	144	134	128	115
# of subgrantees monitored	144	134	123	115
# of trainings conducted	4	5	7	4

2017-18 Outcomes

- Students are improving in mathematics and English language arts (ELA), with about 70% of those who needed to improve grades improving from fall 2017 to spring 2018. Of students who were chronically absent in the prior year (10 or more days), 70% reduced the number of absences in the current year.
- Student behavior is progressing as well, with 62% of students reducing incidents from last year.
- Teachers also experienced improvements in overall academic performance and classroom participation.

Deliverable #40: Provide district support, training, and/or monitoring of the Education and Economic Development Act, Alternative School Programs, South Carolina Occupational Information System, and other initiatives which address student behavior and discipline.

EEDA Chapter 59 of Title 50 of the S.C. Code of Laws; R43-274D	2018-19	2017-18	2016-17	2015-16
State Appropriation	\$39,775,945	\$39,775,945	\$39,775,945	\$27,375,945
--General Fund	\$31,362,113	\$31,362,113	\$31,362,113	\$21,362,113
--EIA	\$ 8,413,832	\$ 8,413,832	\$ 8,413,832	\$ 6,013,832
# of career specialist FTEs	716	716	705	504
# of grants awarded to serve at-risk students	26	24	22	27
# of training opportunities	>15	>15	>10	>10

2018-19 Outcomes:

- Over 243,000 IGPs were developed for students in grades 8-12.
- Approximately 300,000 students (duplicated counts) in grades 6-12 participated in approximately 19,000 career development activities.
- EEDA competitive grants provided over 5,000 students access to supplemental evidence-based programs and services designed to increase their probability of academic success.

Deliverable #40 cont'd.

Alternative Programs 59-63-1300 through 59-63-1400 of SC Code of Laws	2018-19	2017-18	2016-17	2015-16
# of programs	72	72	72	72
# of students served	9,151	8,649	6842	7,830
# of training opportunities offered	10	6	6	6

2017-18 Outcomes:

- 11,601 credits were earned by students in alternative school programs.
- 466 students served in an alternative school program earned a high school diploma.
- 3,734 students served in an alternative school program during 2017-18 were promoted to the next grade level for 2018-19.

COMMITTEE CONTACT INFORMATION AND UPCOMING MEETINGS

Legislative Oversight Committee



South Carolina House of Representatives

Committee Mission

Determine if agency laws and programs are being implemented and carried out in accordance with the intent of the General Assembly and whether they should be continued, curtailed or eliminated. Inform the public about state agencies.

Website: <https://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee.php>

Phone Number: 803-212-6810

Email Address: HCommLegOv@schouse.gov

Location: Blatt Building, Room 228

UPCOMING MEETINGS

Education and Cultural Subcommittee

Thursday December 19, 2019 at
10:30AM in Blatt 110.

***Note there is an ongoing
opportunity to submit
public input on the
committee's website.***